

FIG. 1A

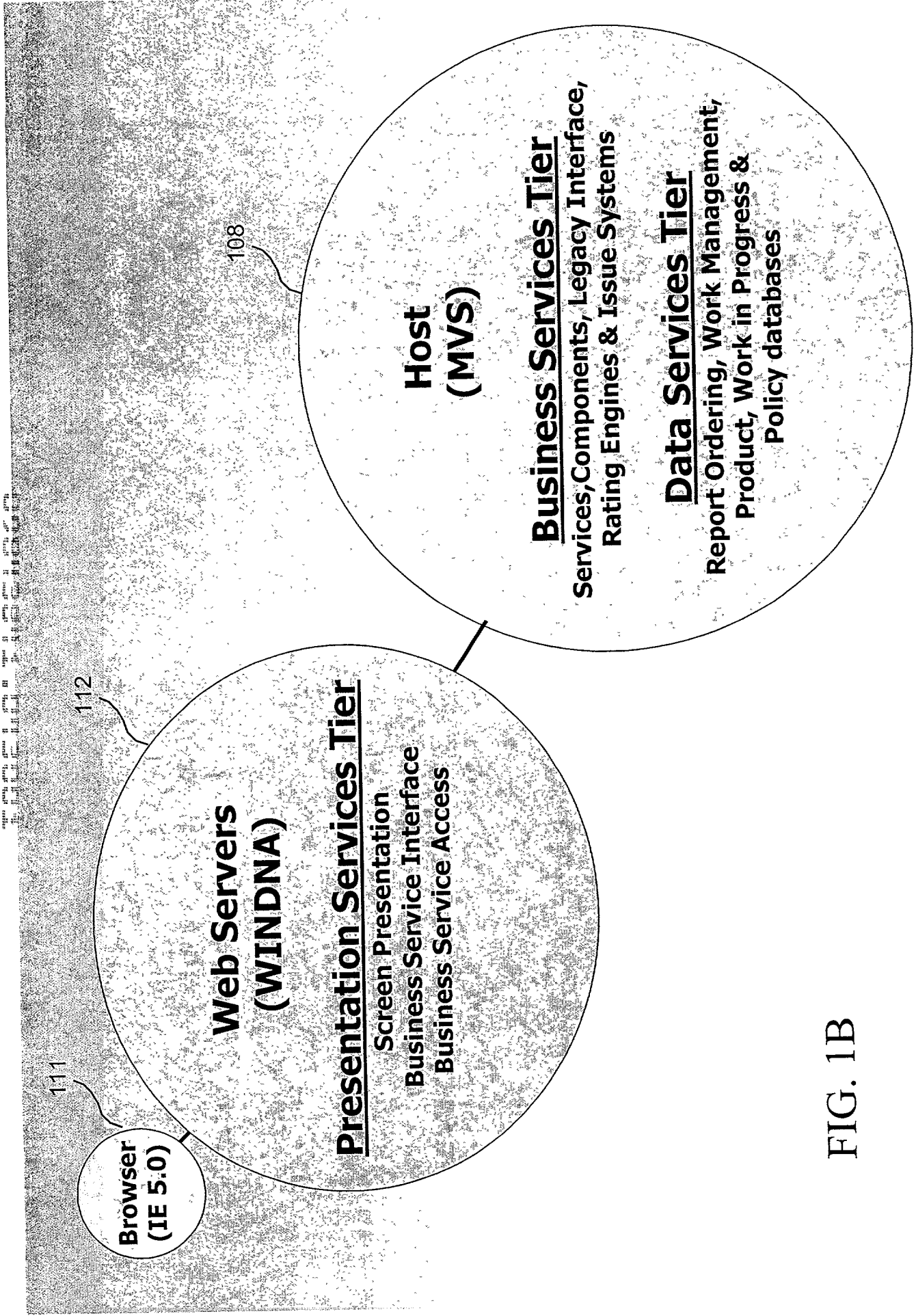
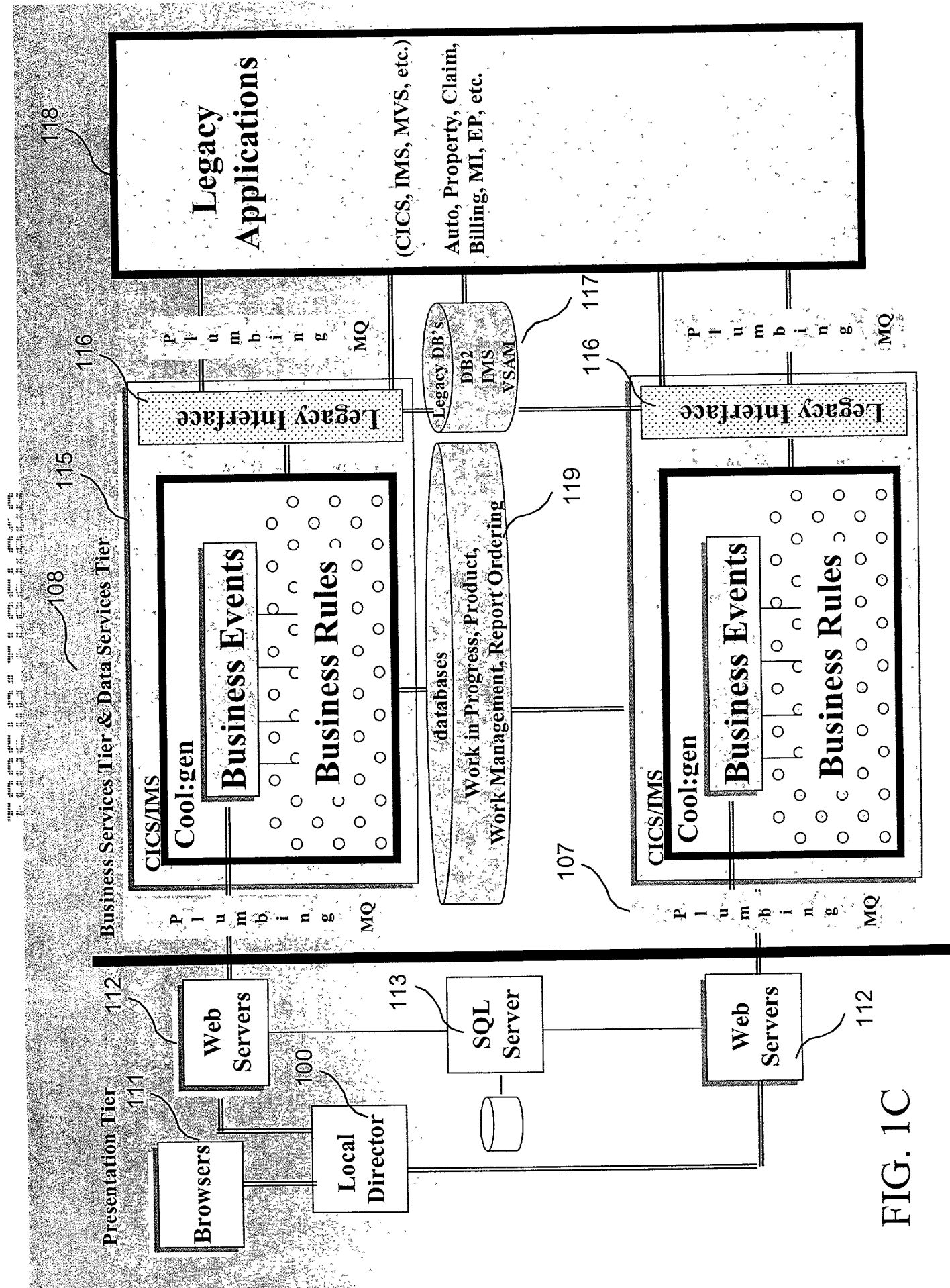


FIG. 1B



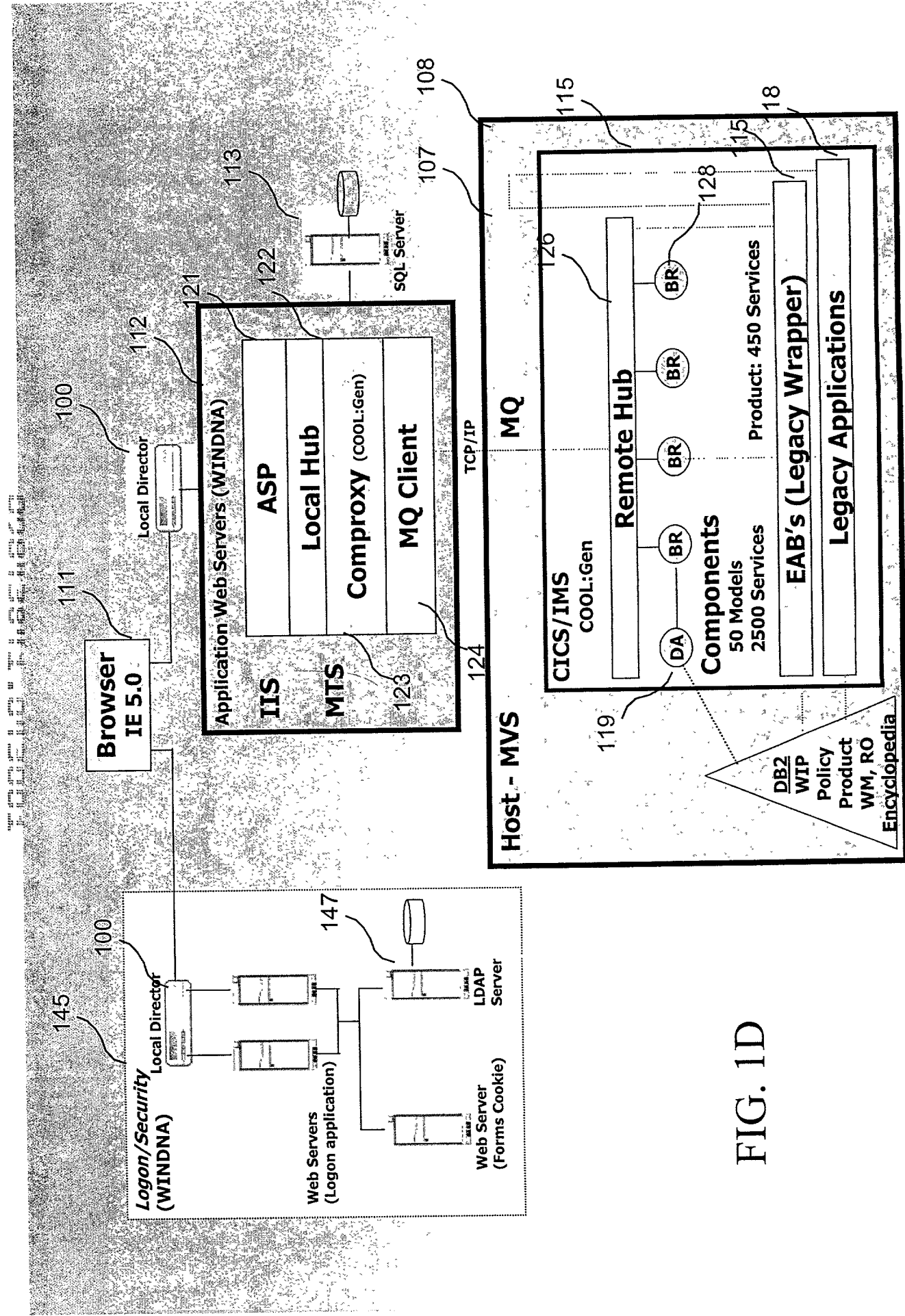


FIG. 1D

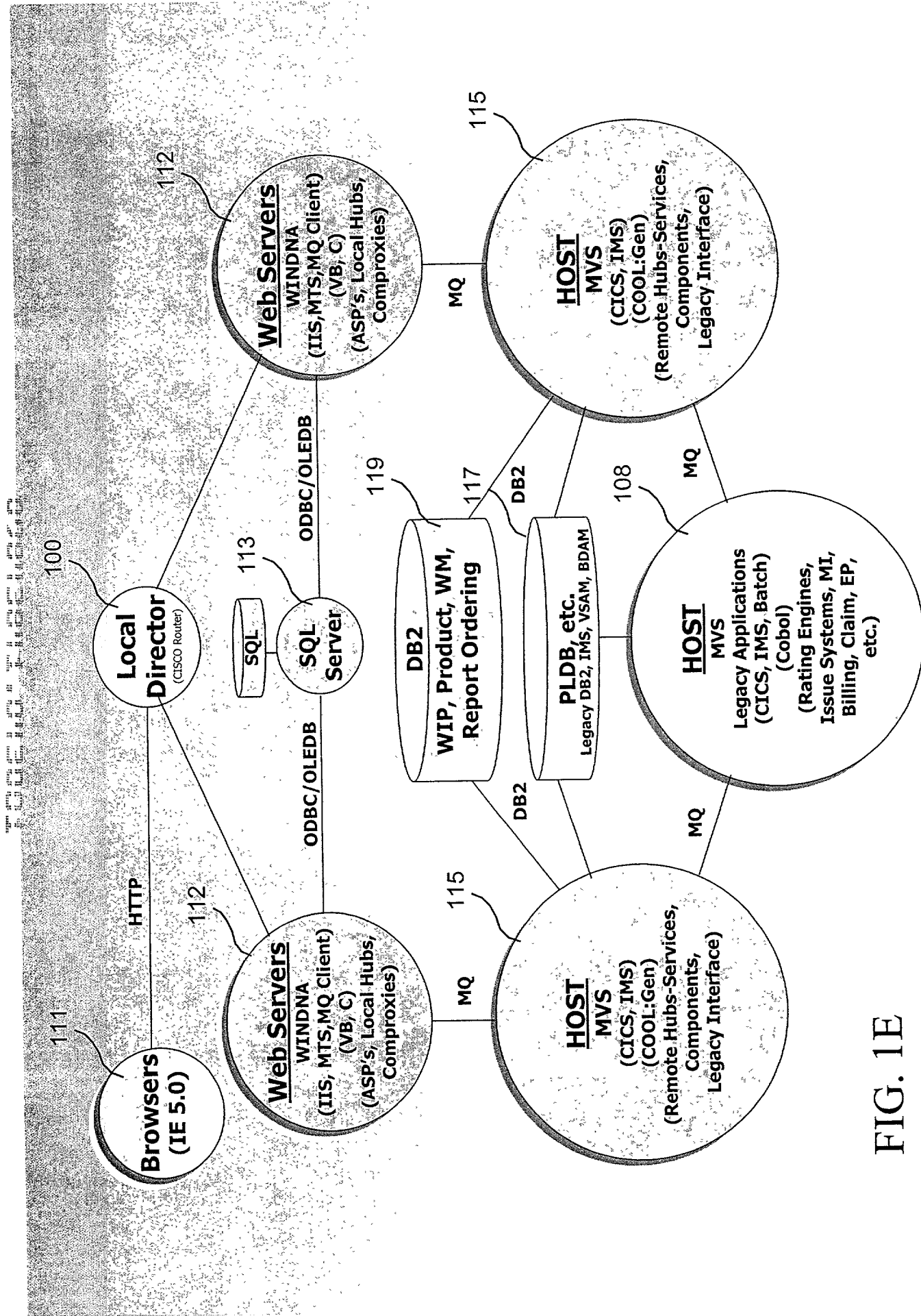


FIG. 1E

FIG. 1F is a block diagram of a system architecture for MQ management. The diagram shows a hierarchy starting with Clients (90) at the top, which connect to a Local Director (100). The Local Director manages two MQ Managers: MQ Manager - MQ1 (107) and MQ Manager - MQ2 (107). Each MQ Manager is connected to a Web Servers (112) and a Channel table (113). The Channel table for MQ1 is labeled MQ1, MQ2, and the Channel table for MQ2 is labeled MQ2, MQ1. The MQ Managers are also connected to a Proxycfg.ini file (113). The MQ Managers are further connected to a CICS / DB2-1 (115) and a CICS / DB2-2 (115). The CICS / DB2-1 is connected to a DB2 WTP & Product (115). The CICS / DB2-2 is connected to a DB2 WTP & Product (115). The MQ Managers are also connected to a MQ Manager - MQ1 (171) and a MQ Manager - MQ2 (172). The MQ Manager - MQ1 is connected to a HOST-1: Legacy systems (173) and a MQ Manager - MQ4 (174). The MQ Manager - MQ2 is connected to a HOST-2: Legacy systems (173) and a MQ Manager - MQ3 (173). The MQ Manager - MQ3 is connected to a HOST-3: Legacy systems (173) and a MQ Manager - MQ4 (174). The MQ Manager - MQ4 is connected to a HOST-4: Legacy systems (174).

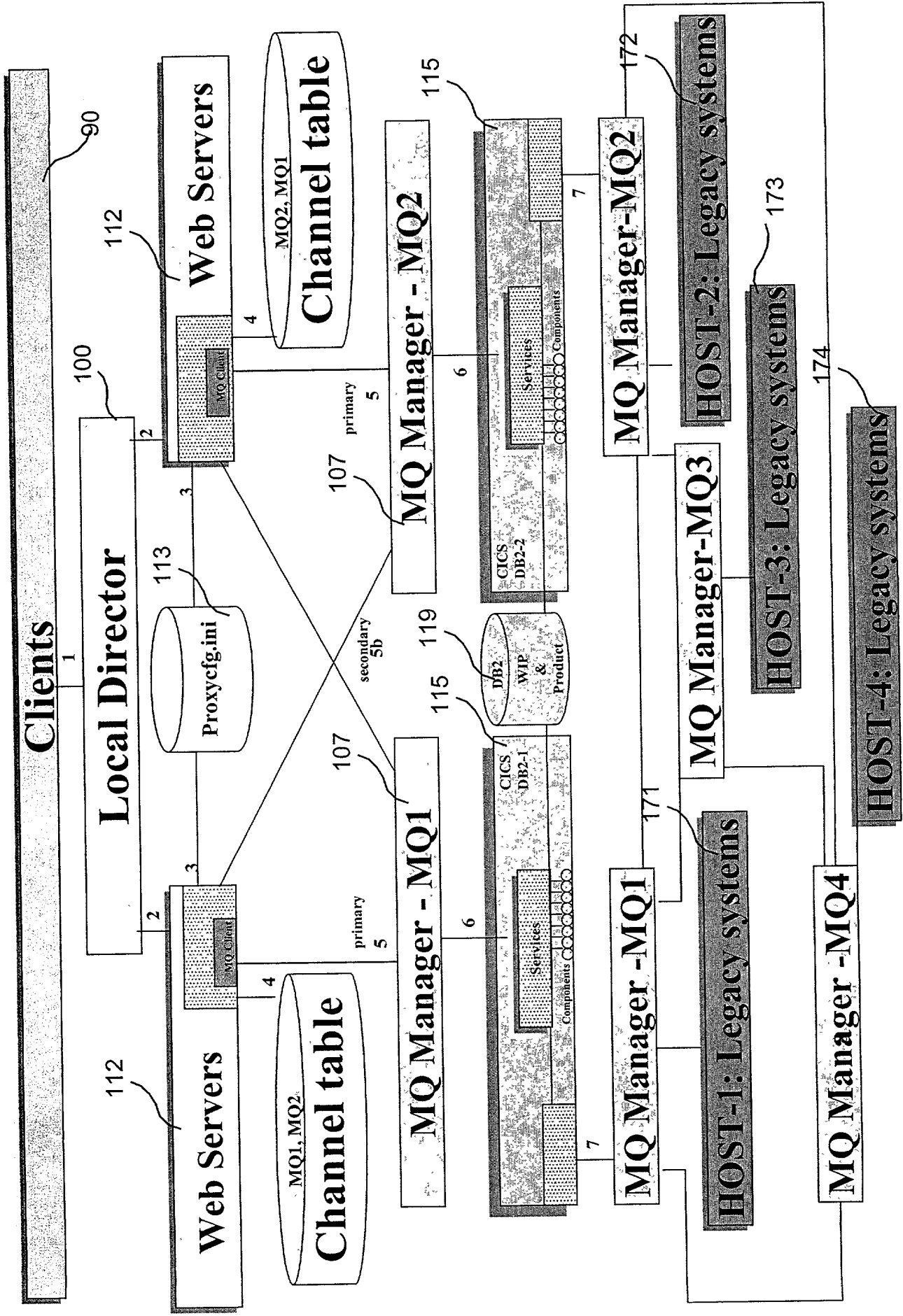


FIG. 1F

CUSTOMERS

60. Customer
61. Billing Account (future)

QUOTES

40. Policy
41. Actions
42. Policy Participant
43. Rating Results
44. Coverage
45. Policy Subject
46. Endorsement
49. Loss
50. Problem Log
51. Acceptance Package
52. Transaction Log
53. Premium

PRODUCT TYPE

20. Policy Type
21. Installment Schedule
22. Pricing Option
23. Facet Navigation (future)
24. Script
25. Coverage Grant Option
26. Coverage Dependency
27. Limit Type
28. Deductible Type
29. Subject Type
30. Premium Type
31. CreditSurcharge Type
33. Reinsurance Type

REFERENCES

1. Location
2. Agent
3. Lookup
4. Transaction Type
5. Common
6. Symbol
7. Application (future)
8. Cost Estimator (future)
9. Personnel (staff member)
10. Organizational Unit
11. Template
12. Assignment

CORRESPONDENCE

140. Document (future)
141. Message
142. Outside Report
143. Referral (future)

ACTIVITIES

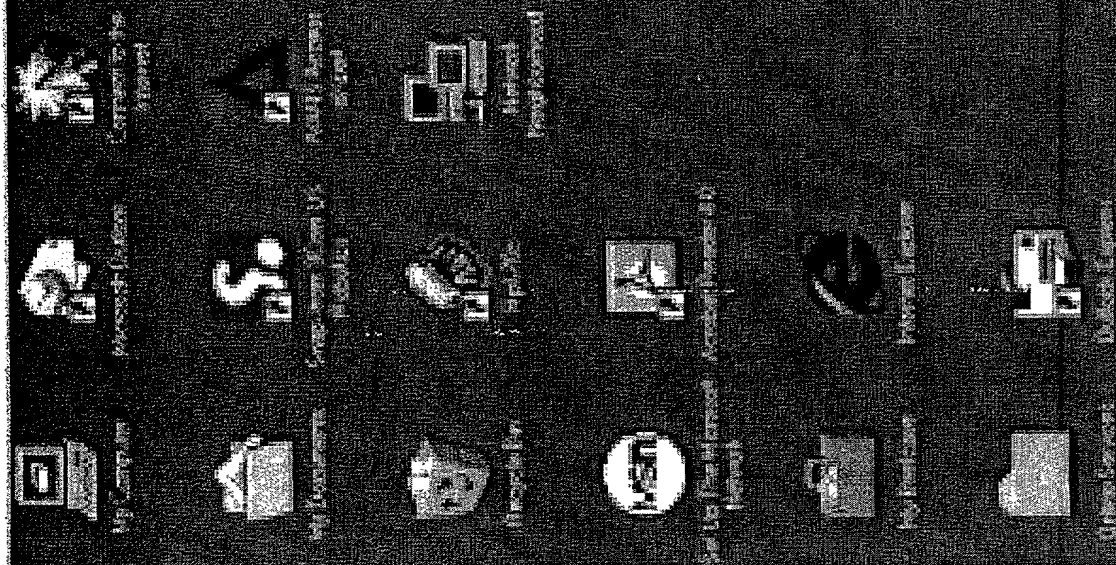
120. Event
121. Registration
122. Diary (future)
123. Claim (future)
124. Commentary

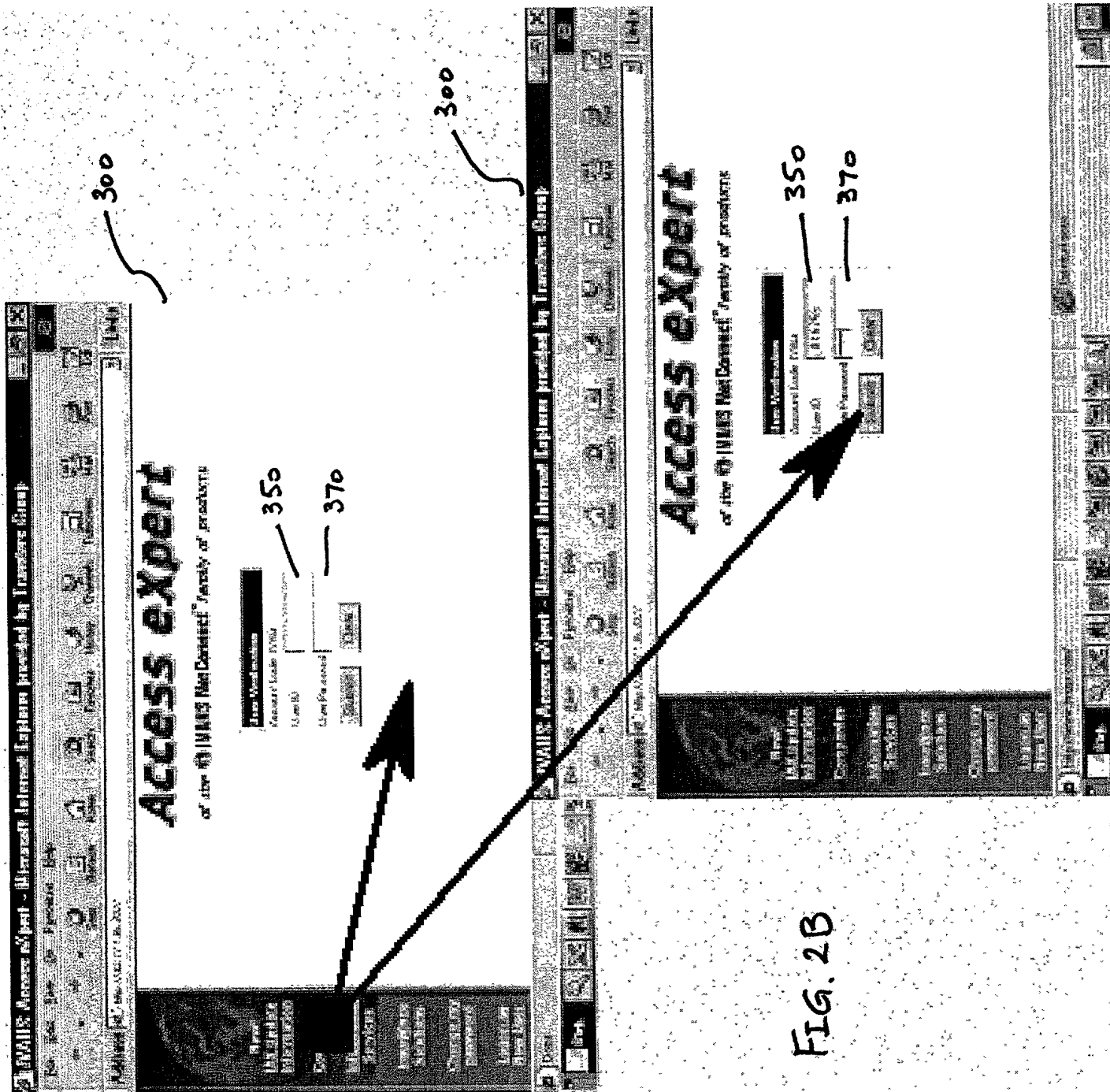
CORRESPONDENCE TYPE

100. Document Type (future)
101. Message Type (future)
102. Outside Report Type
103. Referral Type (future)

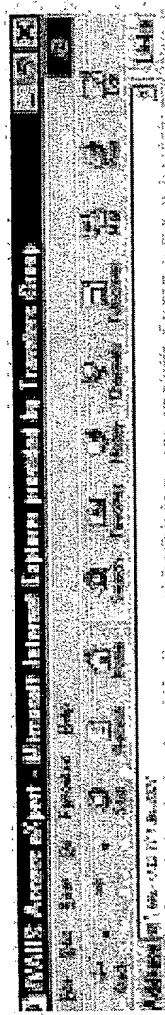
ACTIVITY TYPE

80. Event Type
81. Registration Type
82. Diary Type (future)
83. Claim Type (future)





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Microsoft Access Expert - Microsoft Internet Explorer provided by Transfers Group



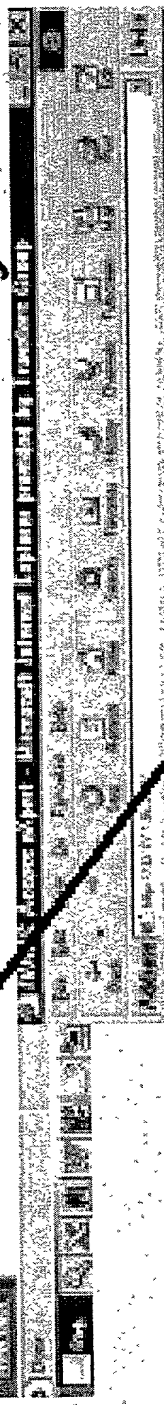
Access expert

of the TRANS NetConnect™ family of products



400

450



Access expert

of the TRANS NetConnect™ family of products



FIG. 2C

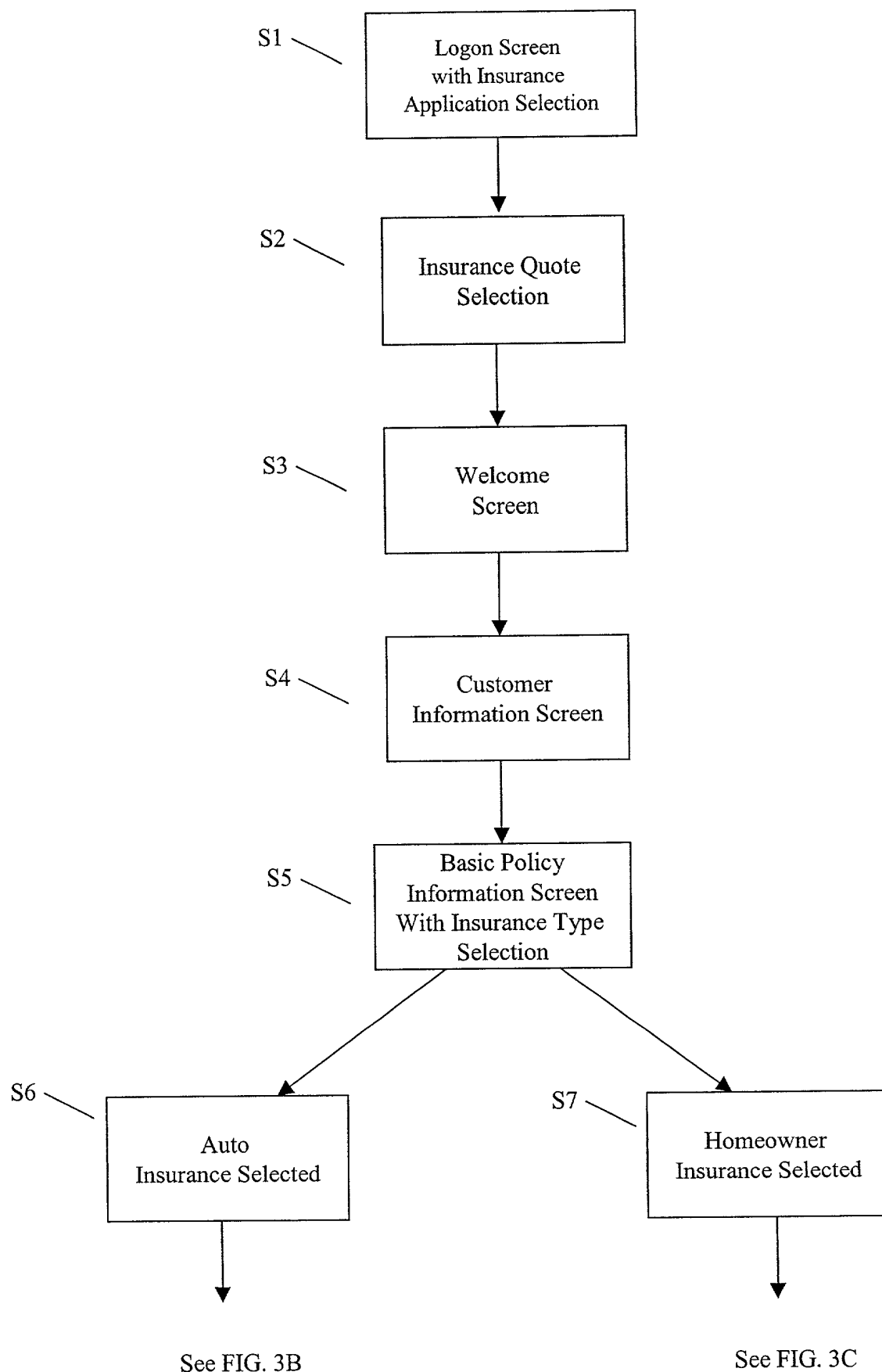


FIG. 3A

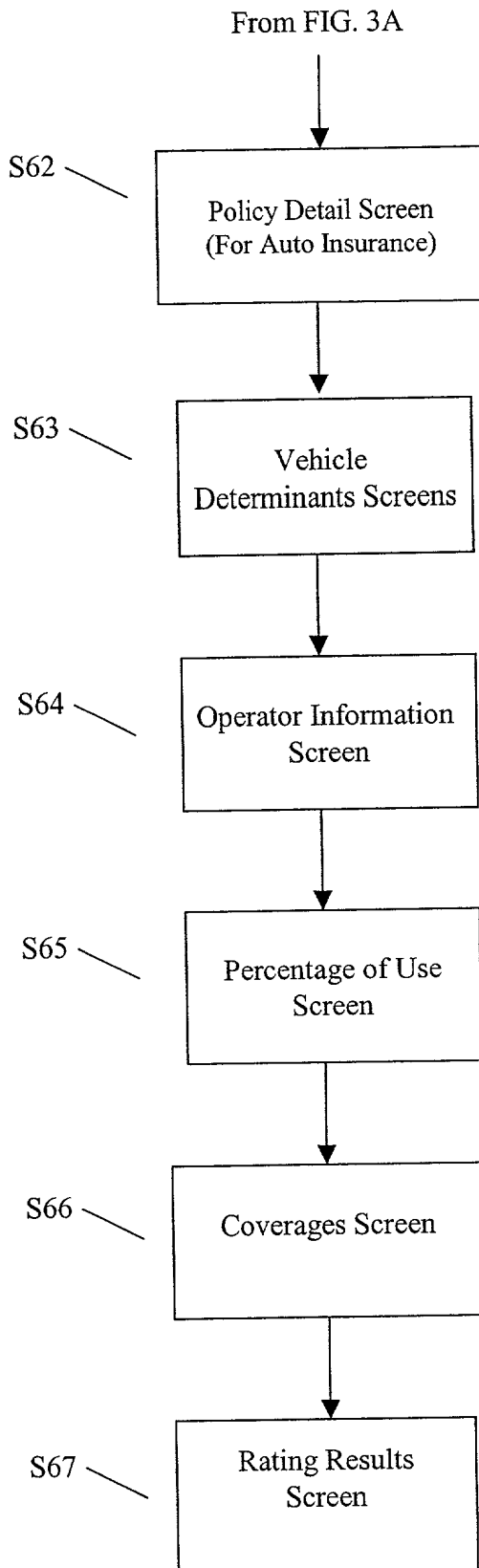


FIG. 3B

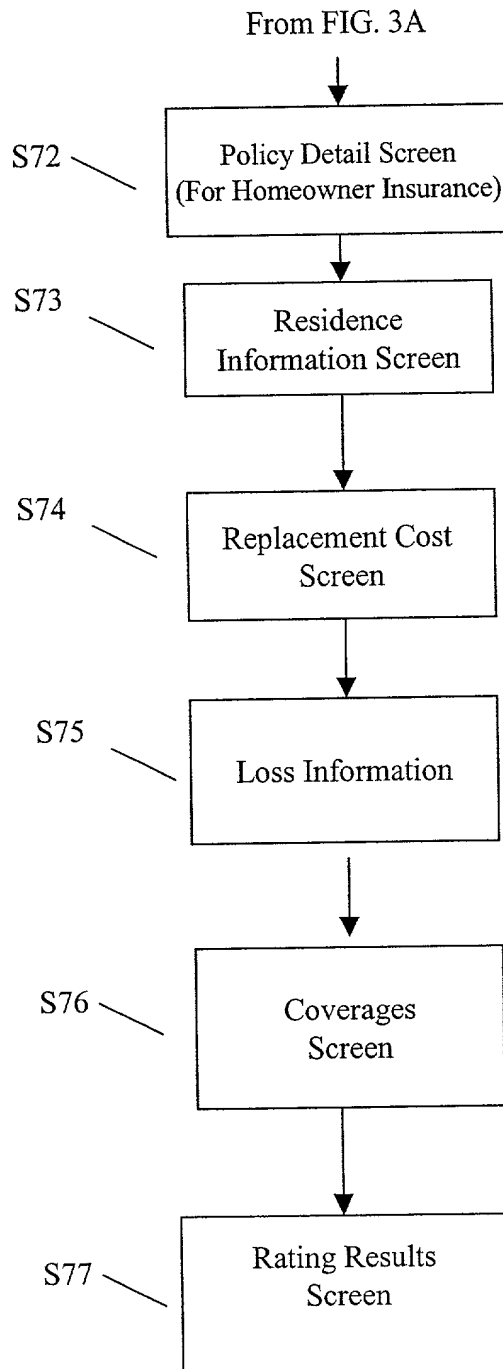


FIG. 3C

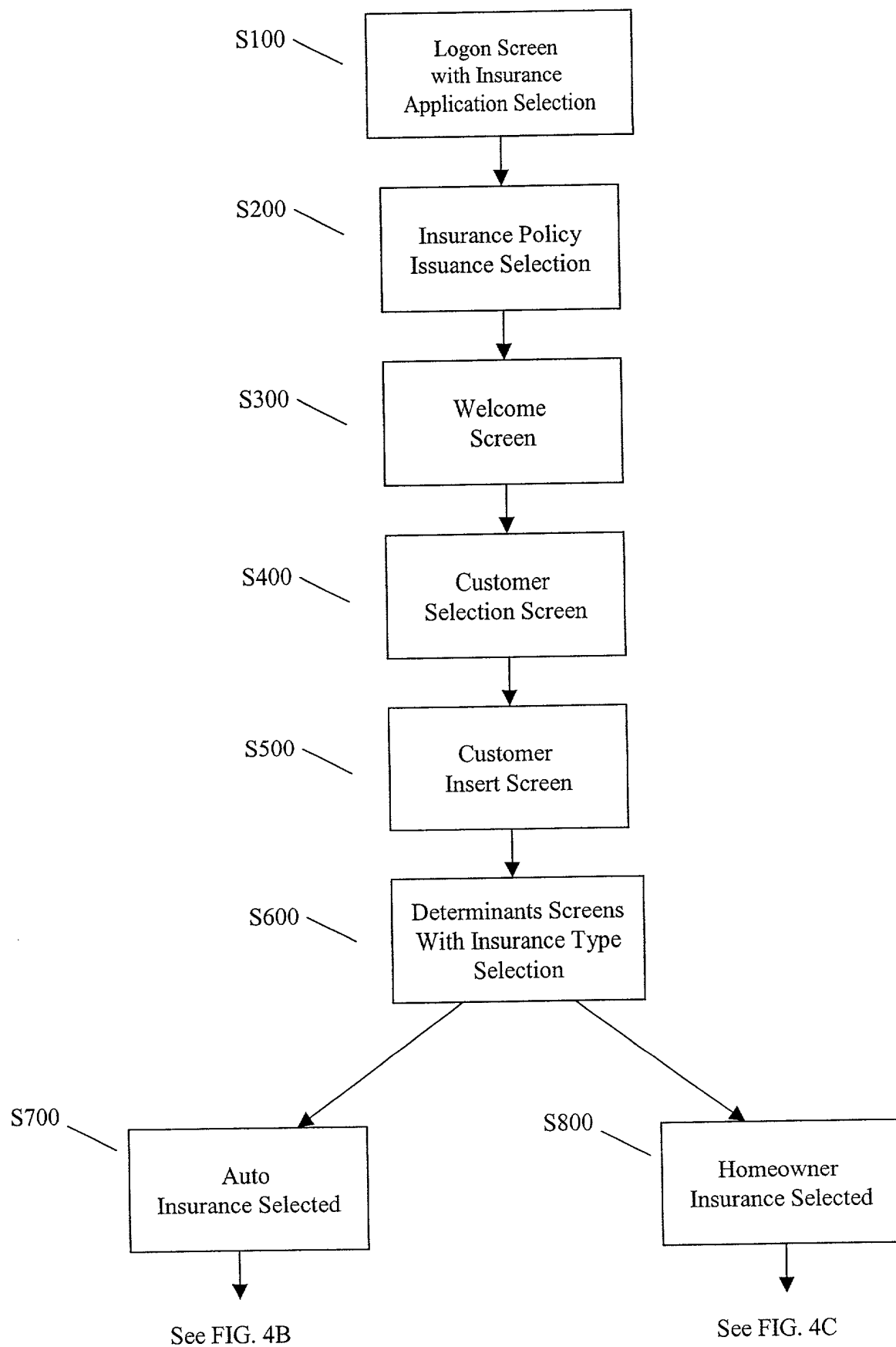


FIG. 4A

From FIG. 4A

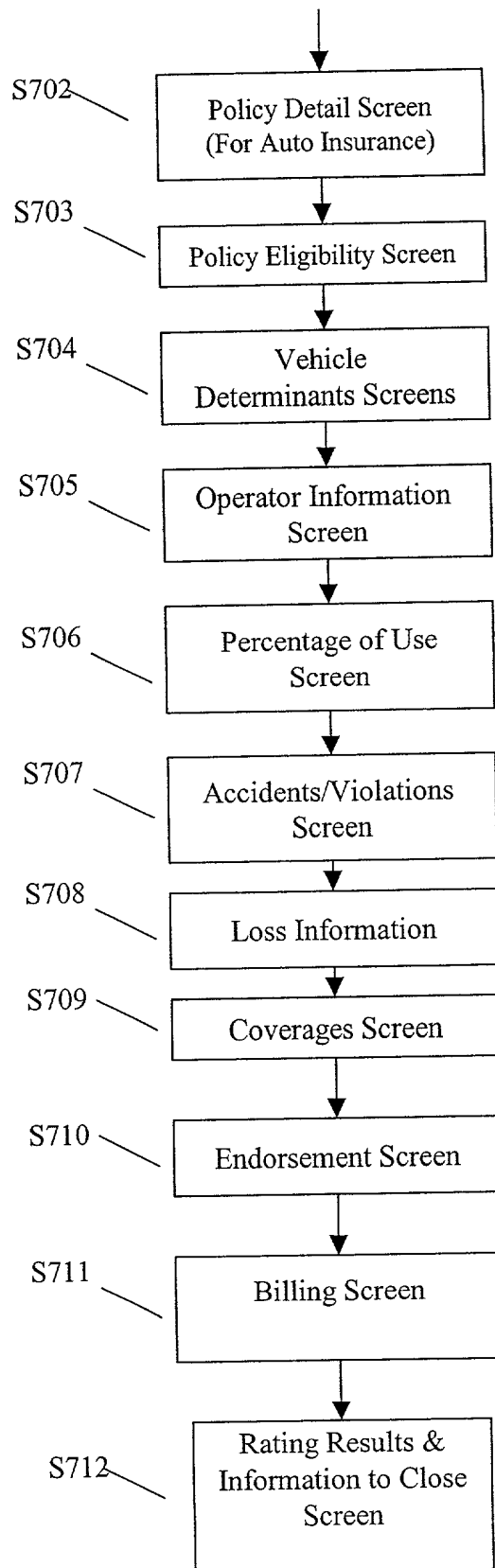


FIG. 4B

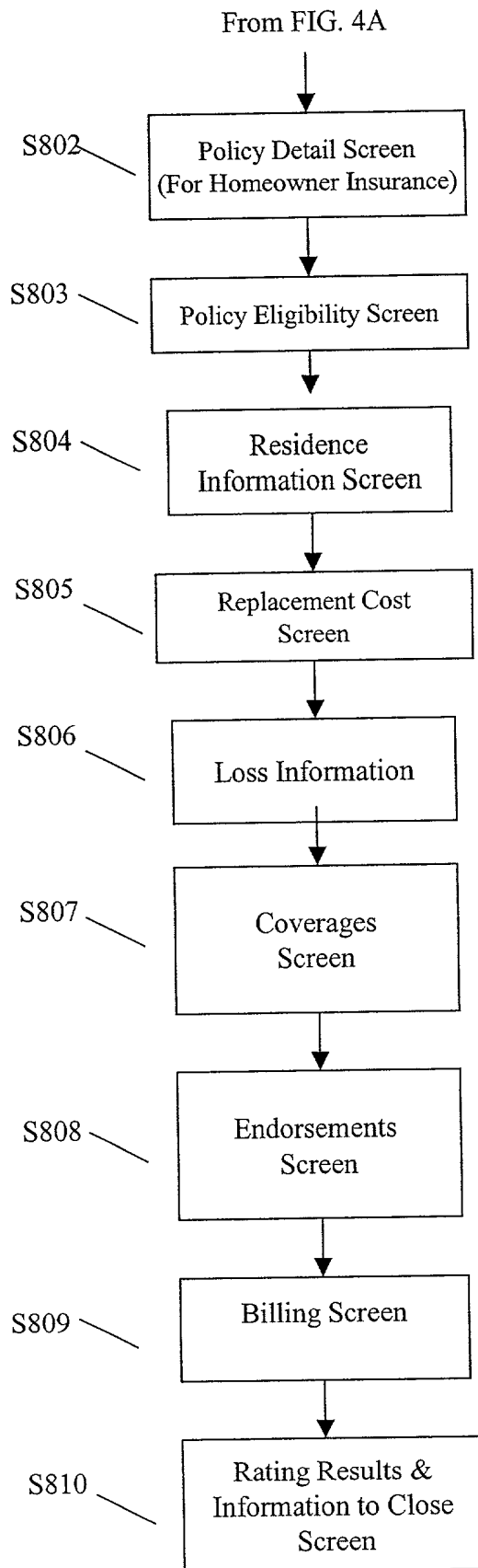
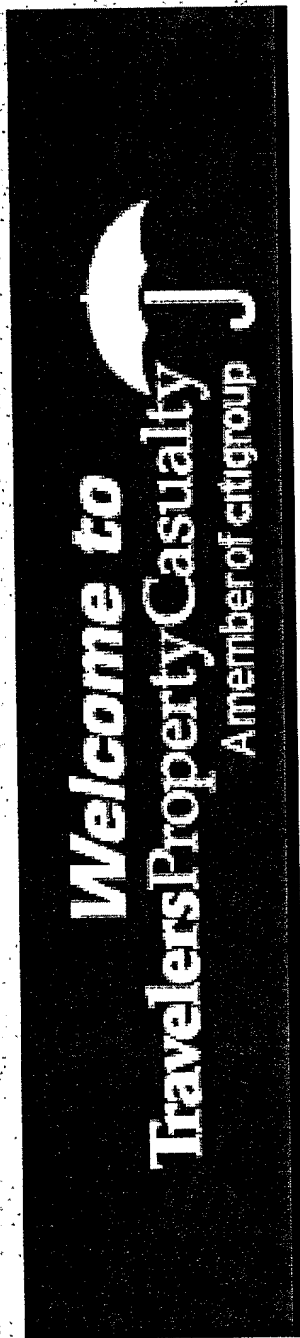


FIG. 4C

500



Travelers Application Logon

Customer ID: 510

Password: 520 047464594

Application: 530 *****

Optional Data:

540 550

FIG. 5

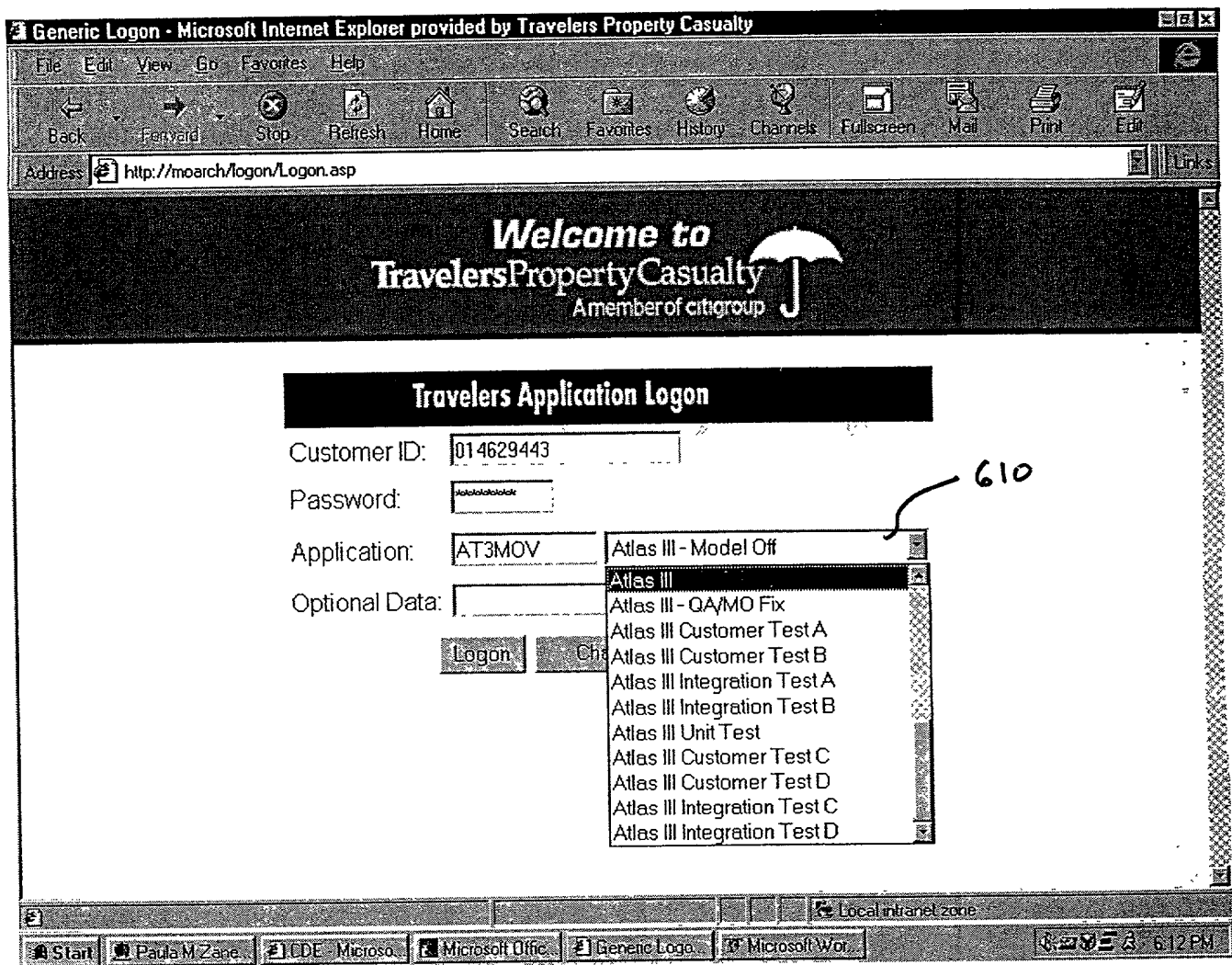


FIG. 6A

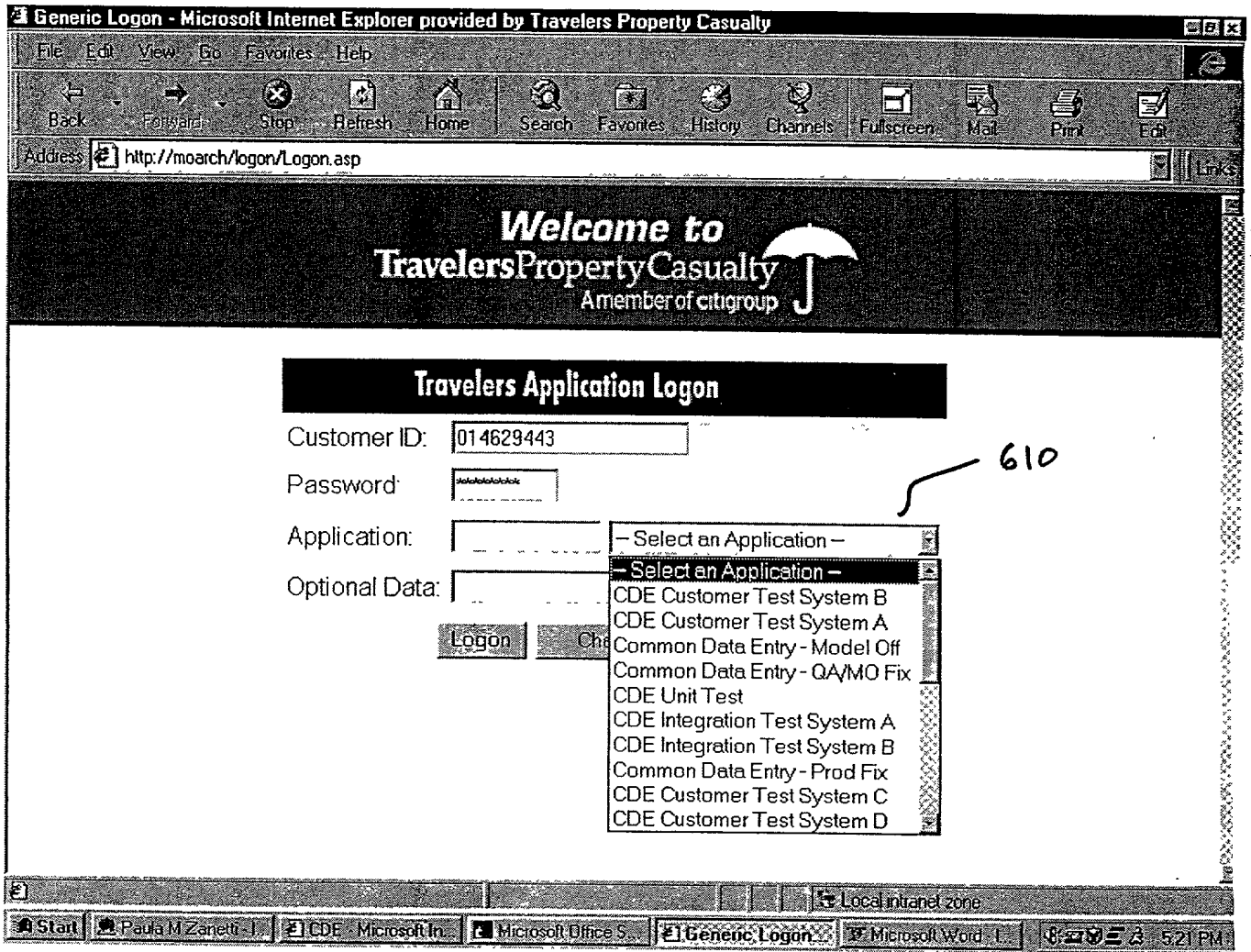


FIG. 6B

ATLAS III Welcome Page

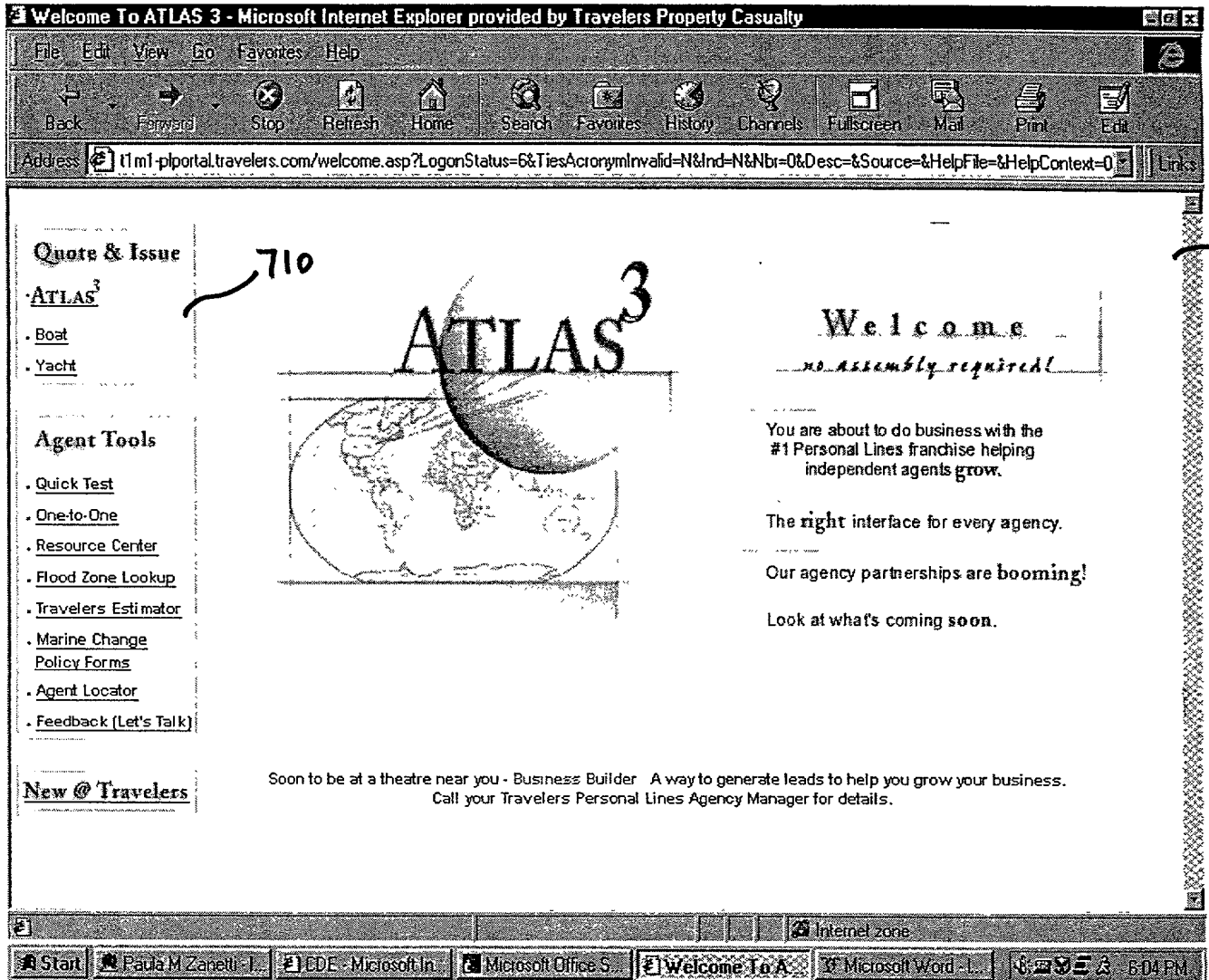


FIG. 7

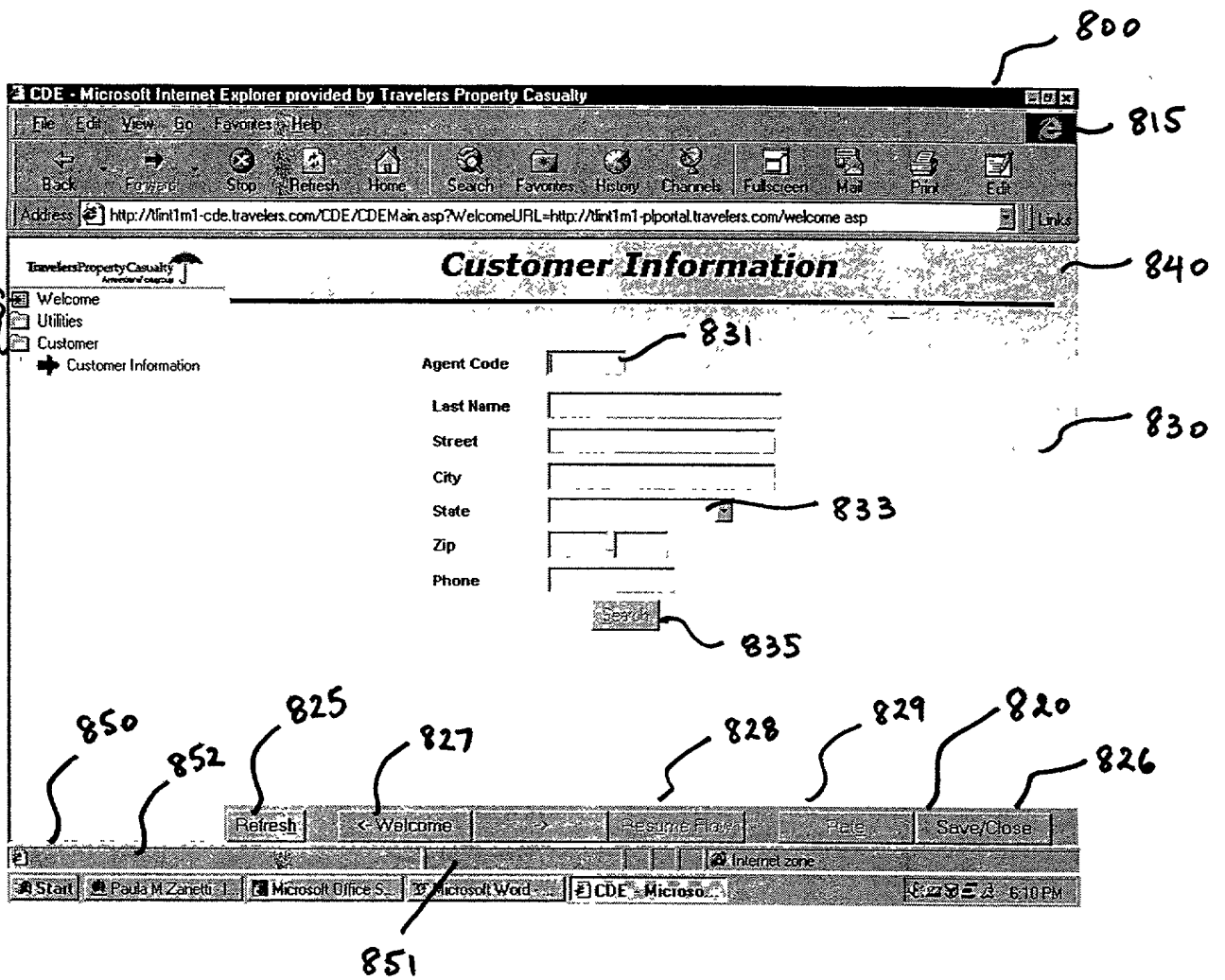


FIG. 8A

Customer Information

Agent Code	<div>831</div> <div>832</div> <div>0A0165 0A7890 0EC006 0EC465 0EC466 0G0694 0M6320 0M6340 0M6411</div>
Last Name	
Street	
City	
State	
Zip	
Phone	

Search

Drop-down list

FIG. 8B

Customer Information

Agent Code

0m6800

Last Name

Alles3

Street

1 Main Street

City

Manchester

833

State

ALASKA

ALABAMA

ARKANSAS

ARIZONA

CALIFORNIA

COLORADO

CONNECTICUT

DISTRICT OF COLUMBIA

DELAWARE

FLORIDA

GEORGIA

Zip

Phone

834

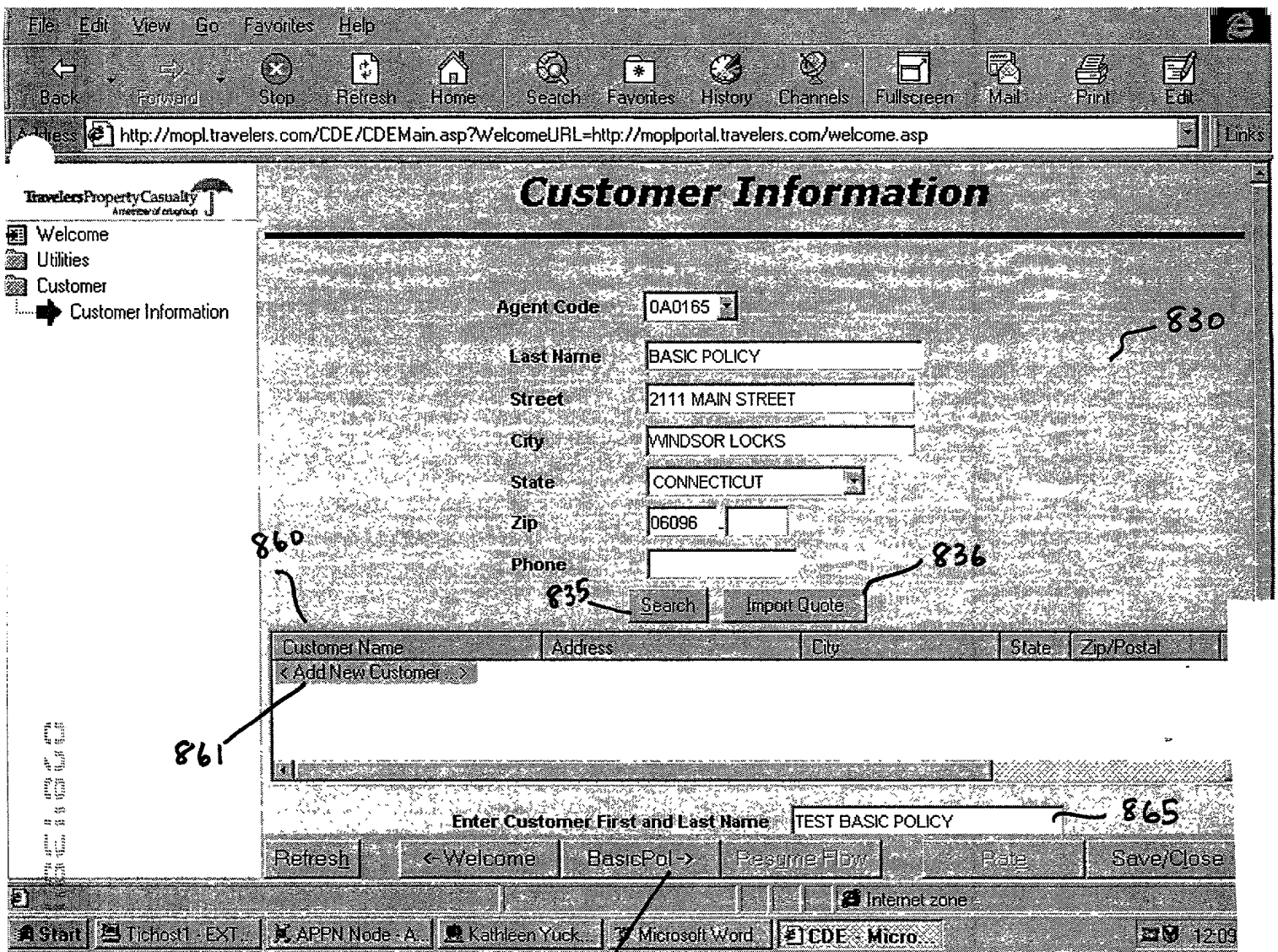


FIG. 8D

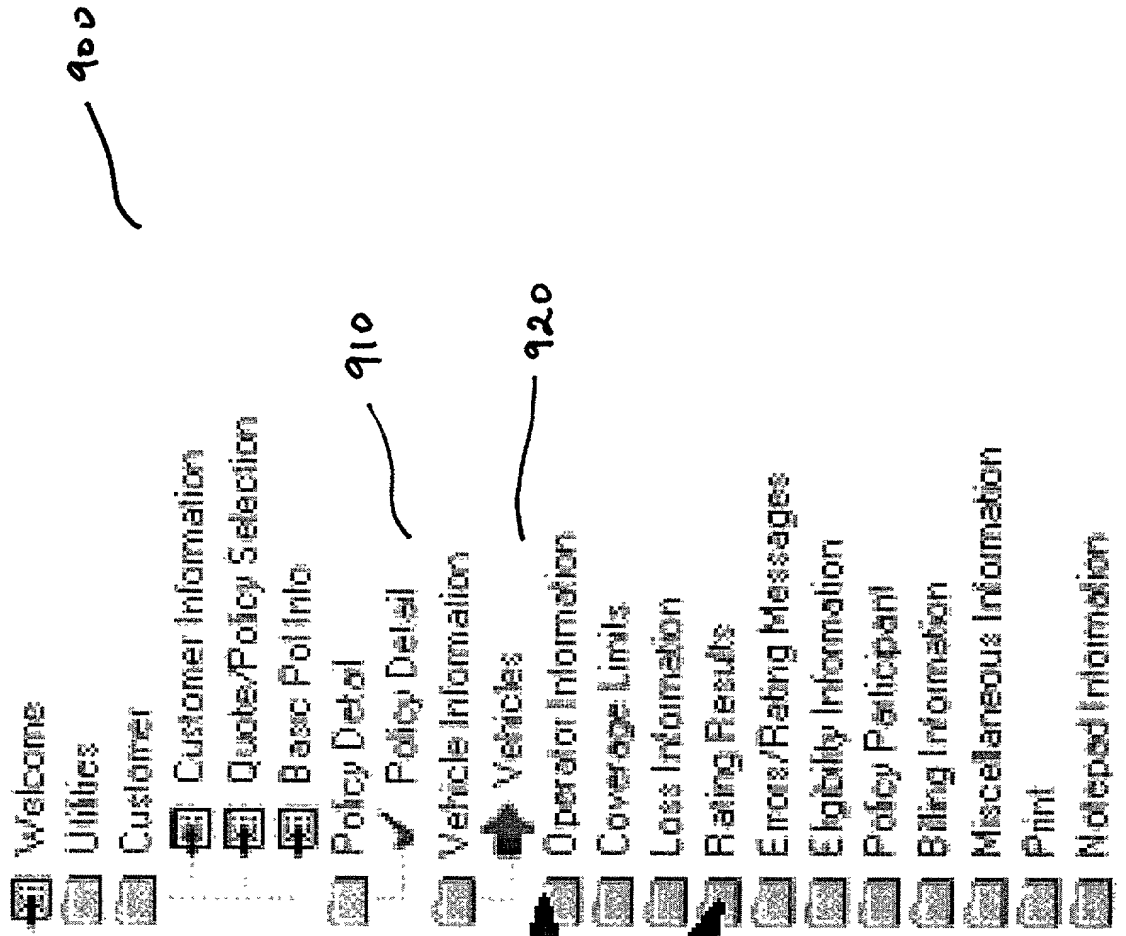


FIG. 9

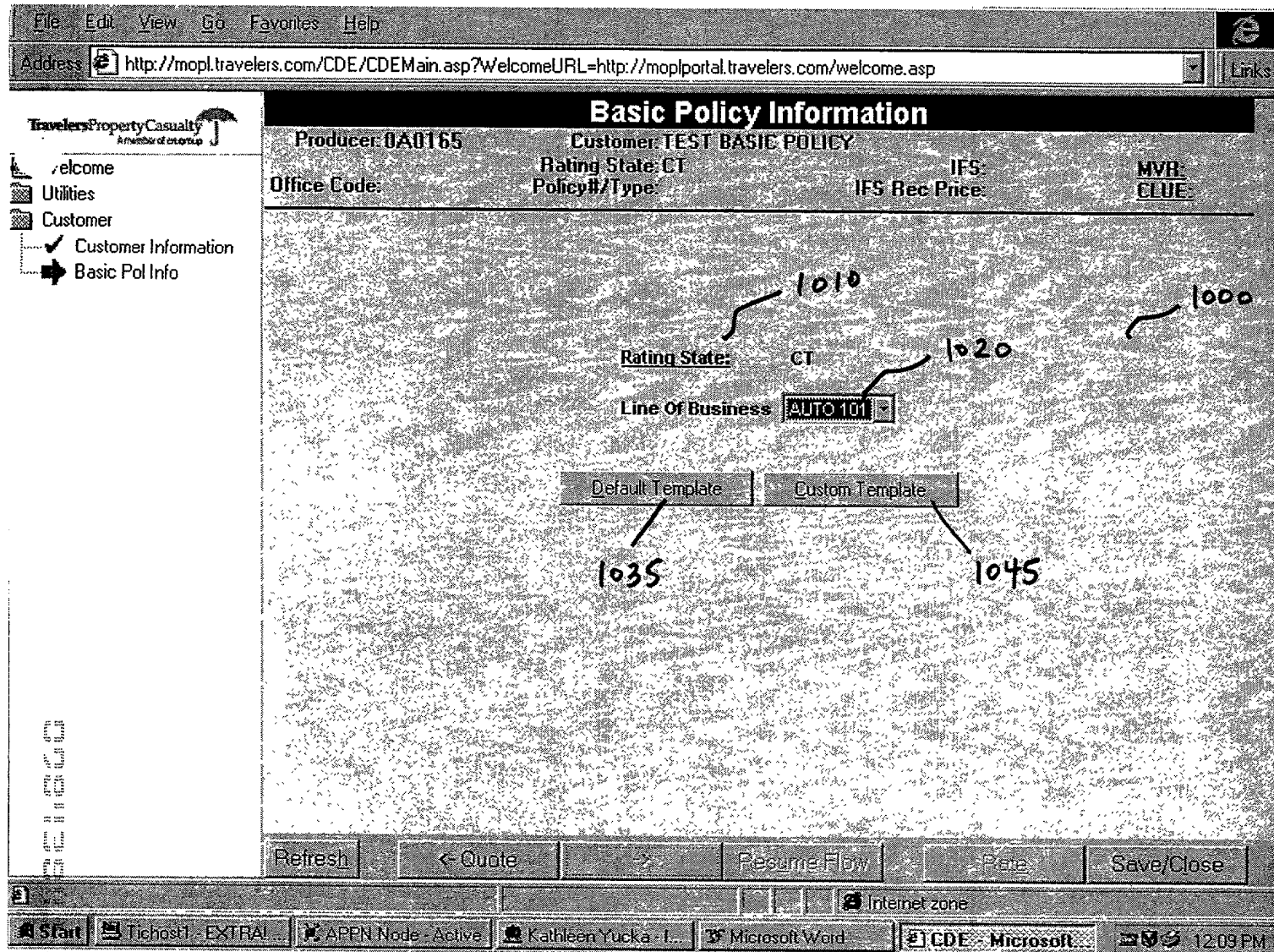


FIG. 10A

File Edit View Go Favorites Help

Address http://mopl.travelers.com/CDE/CDEMain.asp?WelcomeURL=http://moplportal.travelers.com/welcome.asp Links

Travelers Property Casualty
A member of cna group

Welcome
Utilities
Customer
✓ Customer Information
➔ Basic Pol Info

Basic Policy Information

Producer: 0A0165 Customer: TEST BASIC POLICY

Office Code: Rating State: CT IFS: MYR: CLUE:
Policy#/Type: IFS Rec Price:

Rating State: CT

Line of Business: AUTO 101 1000

Default Template Custom Template

Transaction Type GENERAL / NB QUOTE 1030

Effective Date 04/28/2000 1040

Policy Term 06 1050

Premium Level: RETAIL (A) NOT EDGE

Pricing Track NO TIER 1060 Writing Company NO WRITING COMPANY 1070

Notes 1080

1024

Refresh < Quote Pol Dtl > Resume Flow Rate Save/Close

Start | Ighost1 EXTRA | APPN Node - Active | Kathleen Yucka - I... | Microsoft Word | CDE - Microsoft | 12:10 PM

FIG. 10B

File Edit View Go Favorites Help

Address <http://mopl.travelers.com/CDE/CDEMain.asp?WelcomeURL=http://moplportal.travelers.com/welcome.asp> Links

Policy Detail

Producer: 0A0165 Customer: TEST BASIC POLICY
TEST RETAIL - NO OUTPUT Rating State: CT
Office Code: 948 Policy#: /Type: AUTO 101 IFS Rec Price: MVR: CLUE

Named Insured and Mailing Address

First Name: TEST
Last Name: POLICY
Street: 2111 MAIN STREET
City: WINDSOR LOCKS
County:
State: CONNECTICUT Zip/Postal: 06096
Social Security #: 345 34 5345

☐ Residence Address (if different from Mailing Address)
☐ Previous Address (within last 6 months)
☒ IFS Report has already been obtained

IFS Source: TRANSUNION IFS: ELIGIBLE
Reason Code:
1120 1130 1140

Refresh <- Quote Sel Vehicles -> Estimate Flow Rate Save/Close

Internet zone

Start Tichost1 EXTRA! APPN Node - Active Kathleen Yucka - L Microsoft Word CDE Microsoft 12:10 PM

1124

FIG. 11A

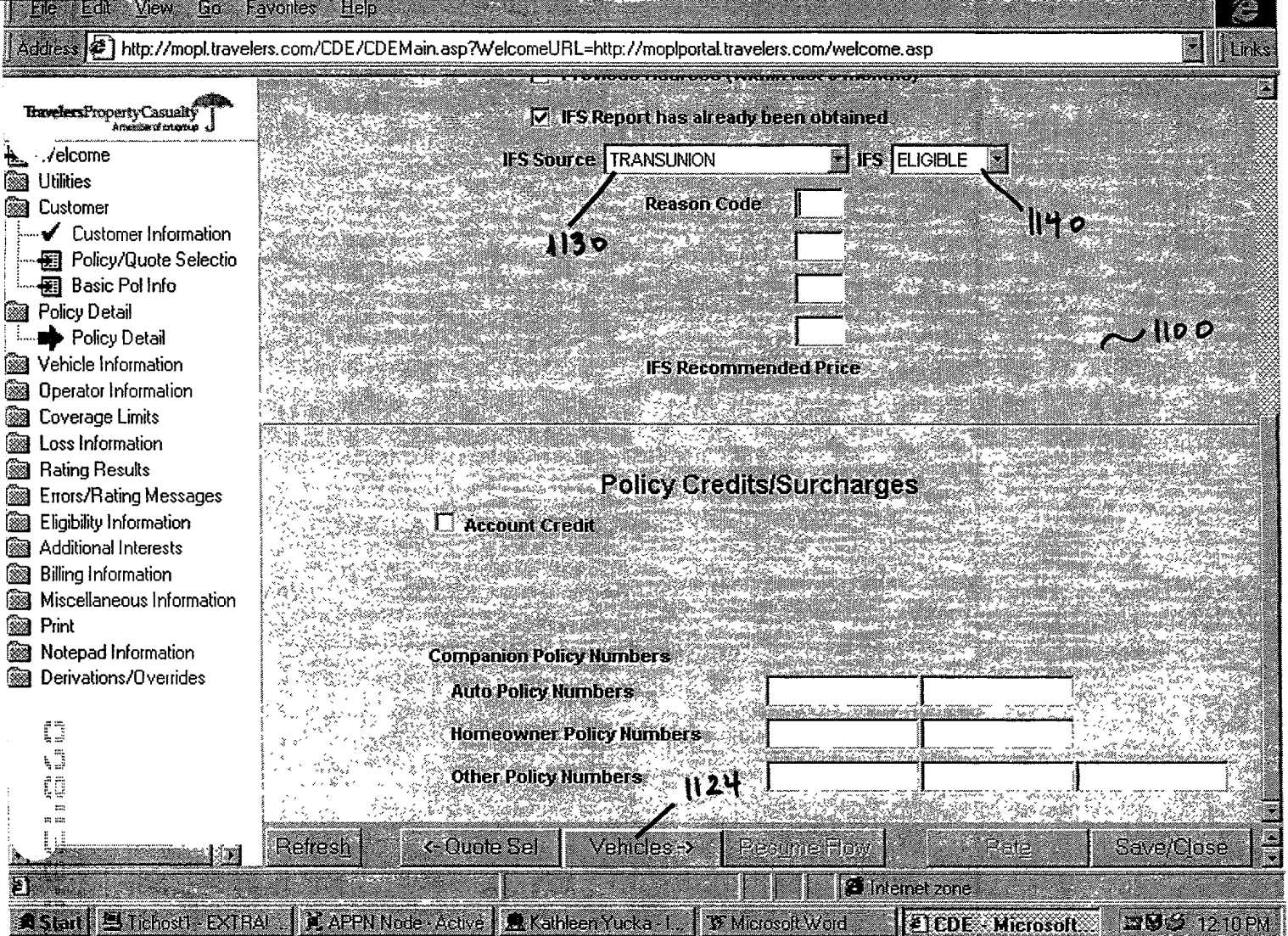


FIG. 11B

CDE Personal Lines Desktop Page

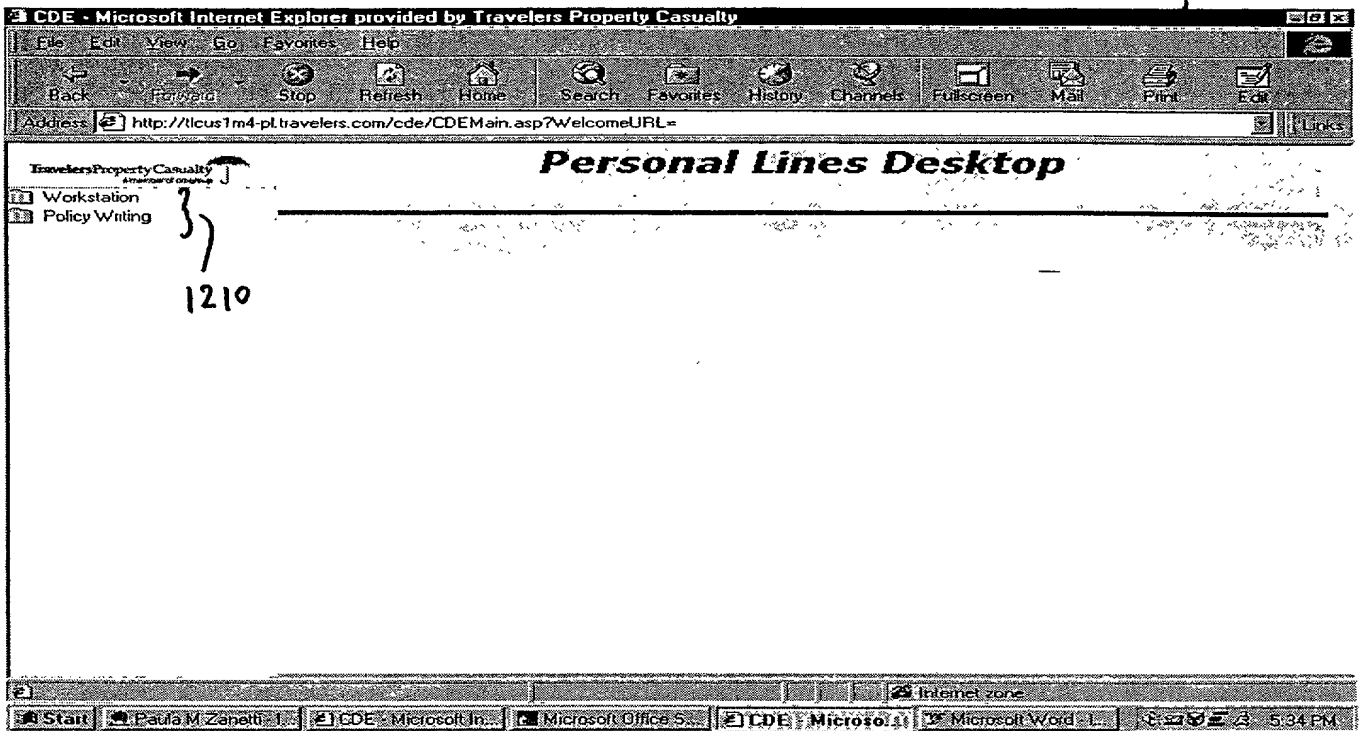


FIG. 12

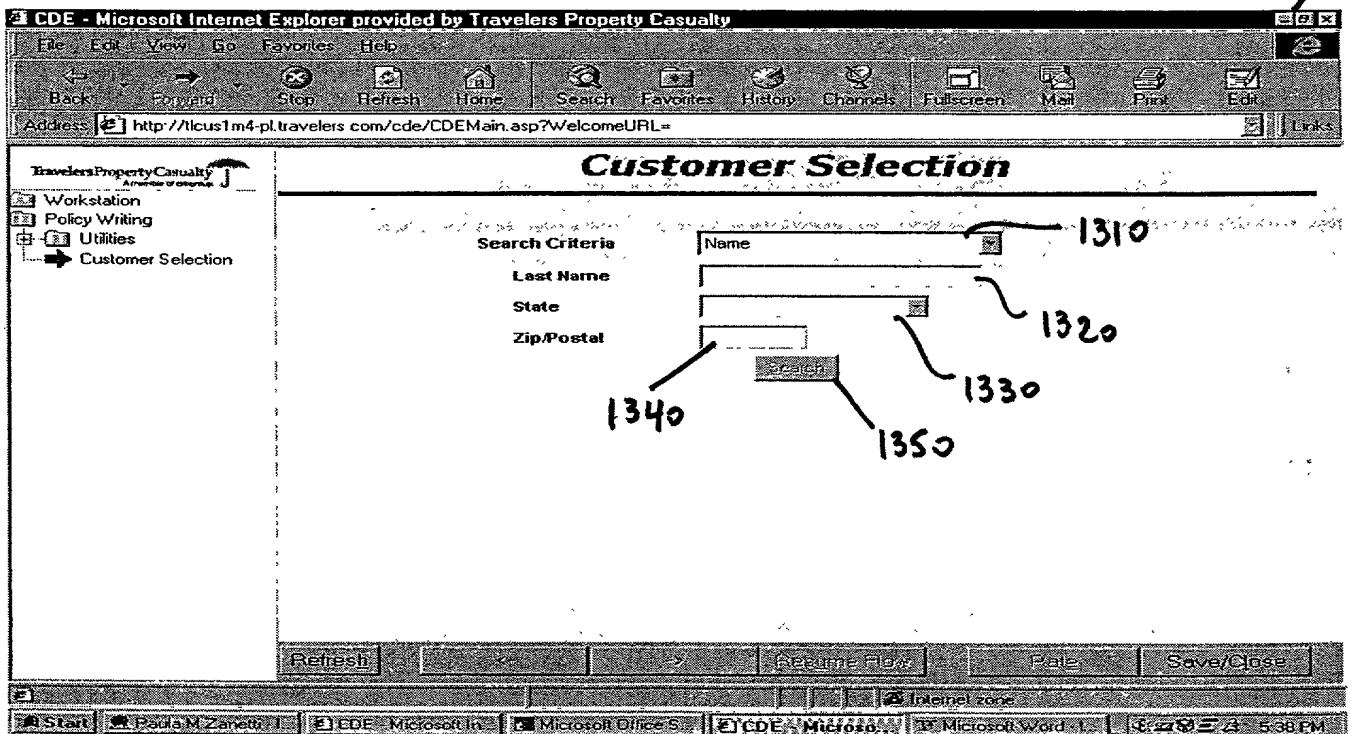


FIG. 13A

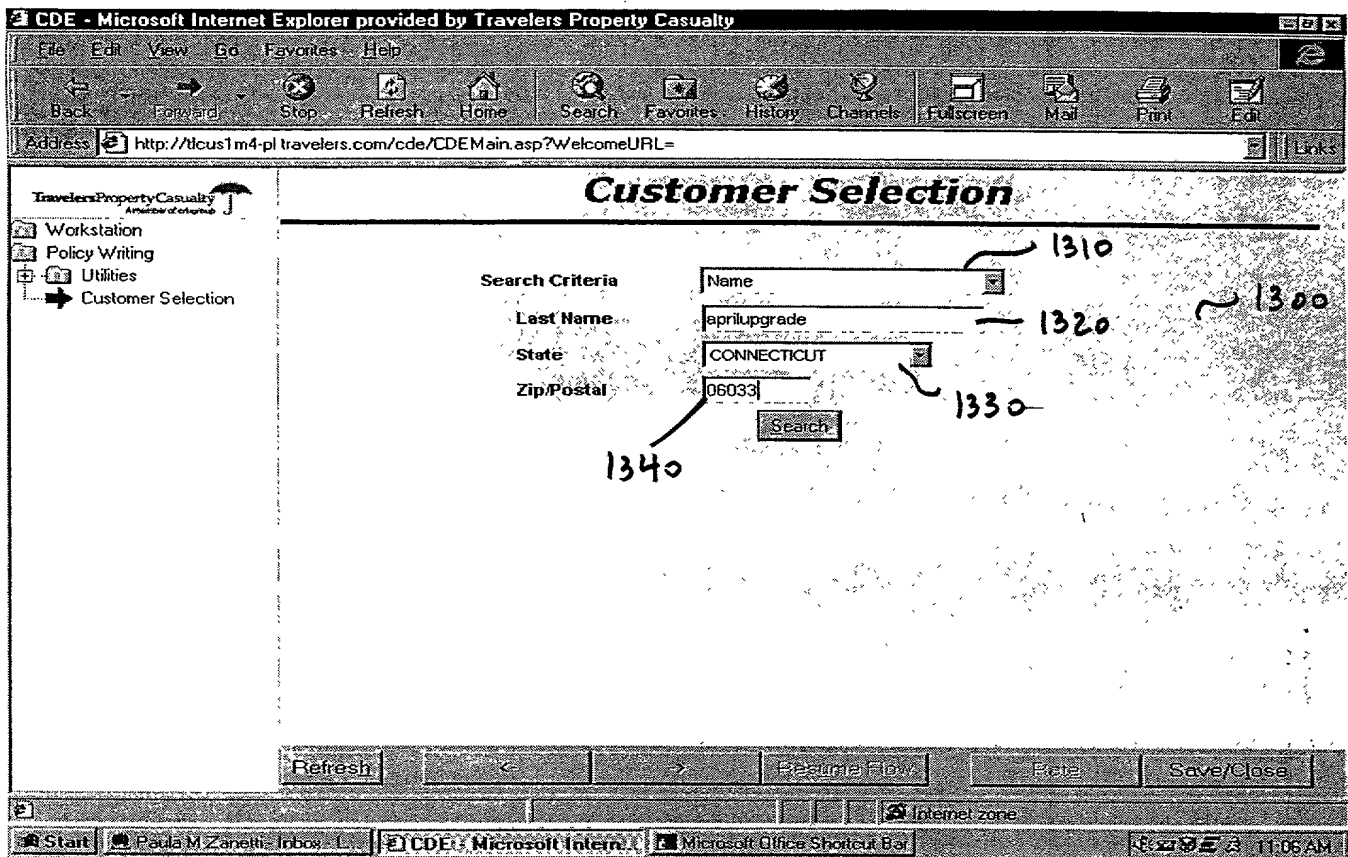
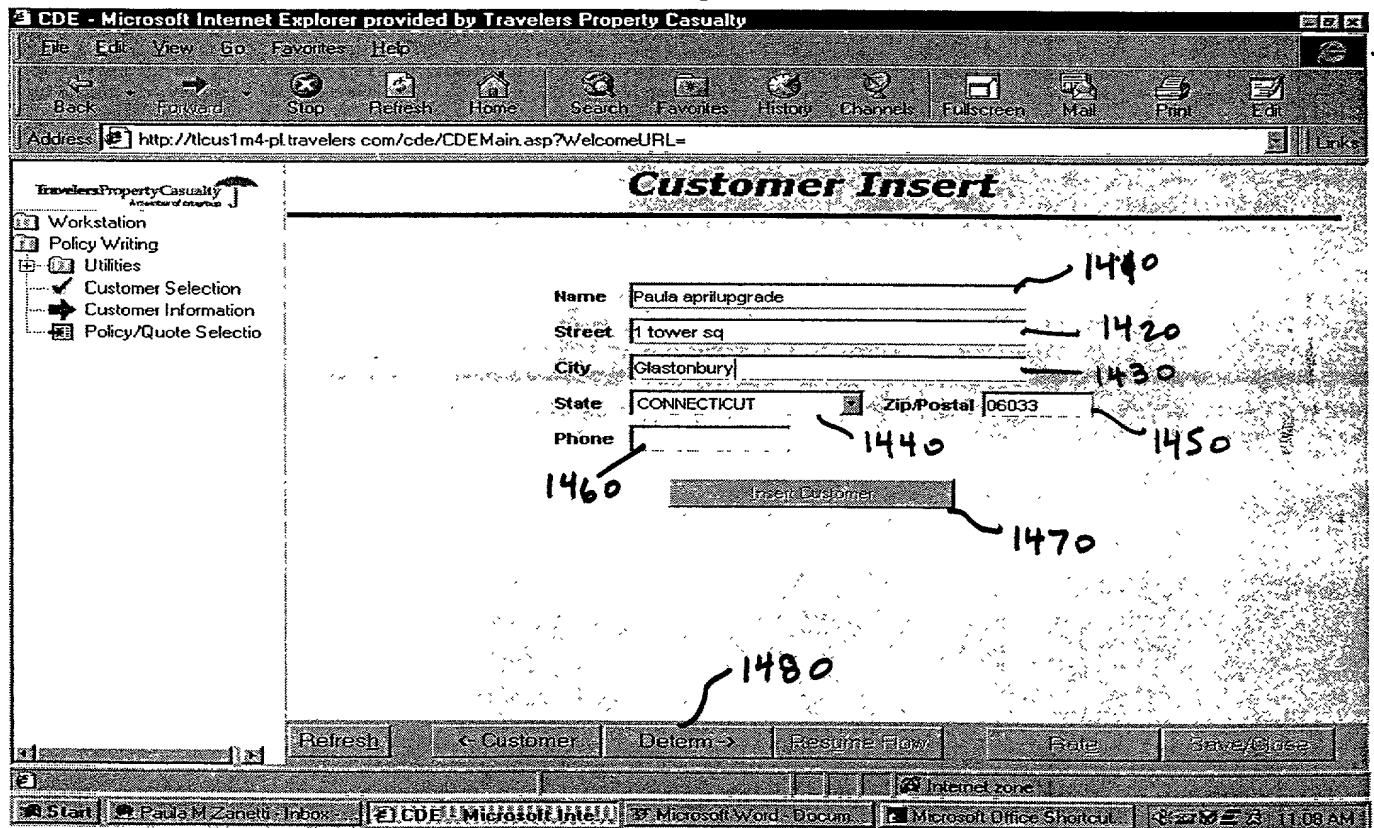


FIG. 13B



CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: <http://tclus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

TravelersProperty Casualty
A member of cna group

- Workstation
- Policy Writing
- Utilities
- Customer Selection
- Customer Information
- Policy/Quote Selection
- Policy
- Determinants

CDE Determinants - Initial Page

Producer: Customer: Paula aprilupgrade
Rating State: CT
Office Code: Policy#: /Type: IFS: IFS Rec Price: MVR: CLUE

Rating State: CONNECTICUT Agent Code: 0A7890
Line of Business: AUTO Effective Date: 04/21/2000
Call Flow Type: RETAIL

Continue

Refresh < Quote Pol/Dtl > Resume Flow Rate Save/Close

Start Paula M Zanelli Inbox CDE Microsoft Inte Microsoft Word Docum Microsoft Office Shortcut 11:09 AM

FIG. 15

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: <http://tclus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

TravelersProperty Casualty
A member of cna group

- Workstation
- Policy Writing
- Utilities
- Customer Selection
- Customer Information
- Policy/Quote Selection
- Policy
- Determinants

CDE Determinants - Transaction and Policy Type

Producer: Customer: Paula aprilupgrade
Rating State: CT
Office Code: Policy#: /Type: IFS: IFS Rec Price: MVR: CLUE

Rating State: CONNECTICUT Agent Code: 0A7890
Line of Business: AUTO Effective Date: 04/21/2000
Call Flow Type: RETAIL
Transaction Type: NB QUOTE - GENERAL Policy Type: AUTOMOBILE 101
Policy Term: 12

Continue

Refresh < Quote Pol/Dtl > Resume Flow Rate Save/Close

Start Paula M Zanelli 1 CDE Microsoft Word Microsoft Office S ekach Instant M 11:36 AM

FIG. 16

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

Travelers Property Casualty
Insurance of choice

Workstation
Policy Writing
Utilities
Customer Selection
Customer Information
Policy/Quote Selection
Policy
Determinants

CDE Determinants - Pricing Level

Producer: Customer: Paula april upgrade
Office Code: Rating State: CT IFS: MVR: CLUE
Policy#: Type: IFS Rec Price:

Rating State: CONNECTICUT Agent Code: 0A7890
Line of Business: AUTO Effective Date: 04/21/2000
Call Flow Type: RETAIL
Transaction Type: NB QUOTE - GENERAL Policy Type: AUTOMOBILE 101
Policy Term: 12
Premium Level: RETAIL (A) NOT EDGE Pricing Level: ECO-ECONOMY

Continue

Refresh < Quote Policy > Resume Flow Rate Save/Close

Start Paula M Zanetti CDE Microsoft Word Microsoft Office S brach Instant M 11:37 AM

1700

1710

1730

FIG. 17

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: <http://lucus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

TravelersPropertyCasualty

- Workstation
- Policy Writing
- Utilities
 - Customer Selection
 - Customer Information
 - Policy/Quote Selection
- Policy
 - Determinants**
 - Policy/Quote Detail
 - Eligibility
 - Vehicle Information
 - Operator Information
 - Loss Information
 - Coverage Limits
 - Endorsements Information
 - Additional Interests
 - Billing Information
 - Miscellaneous Information
 - Errors/Rating Messages
 - Rating Results
 - Notepad Information
 - Derivations/Overrides

CDE Determinants

Producer: Customer: Paula aprilupgrade
 Office Code: Rating State: CT Policy#/Type: IFS: MVR: CLUE
 IFS Rec Price:

Rating State: CONNECTICUT Agent Code: 0A7890
 Line of Business: AUTO Effective Date: 04/21/2000
 Call Flow Type: RETAIL
 Transaction Type: NB QUOTE - GENERAL Policy Type: AUTOMOBILE 101
 Policy Term: 12
 Premium Level: RETAIL (A) NOT EDGE Pricing Level: ECO-ECONOMY

Original Quote Date: 04 - 20 - 2000 Reference Date: 04 - 20 - 2000
 Original Effective Date: - - -
 Agent Customer Number: Agent Sub Code:

Agent Name: RETAIL TEST - NO OUTPUT

Refresh < Quote Pol/Dtl > Resume Flow Rate Save/Close

Internet zone

Start Paula M Zanelli CDE Microsoft Word Microsoft Office S ekrach - Instant M 11:37 AM

FIG. 18A

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: <http://lucus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

TravelersPropertyCasualty

- Workstation
- Policy Writing
- Utilities
 - Customer Selection
 - Customer Information
 - Policy/Quote Selection
- Policy
 - Determinants**
 - Policy/Quote Detail
 - Eligibility
 - Vehicle Information
 - Operator Information
 - Loss Information
 - Coverage Limits
 - Endorsements Information
 - Additional Interests
 - Billing Information
 - Miscellaneous Information
 - Errors/Rating Messages
 - Rating Results
 - Notepad Information
 - Derivations/Overrides

Rating State: CONNECTICUT Agent Code: 0A7890
 Line of Business: AUTO Effective Date: 04/21/2000
 Call Flow Type: RETAIL
 Transaction Type: NB ISSUE Policy Type: AUTO 101
 Policy Term: 12
 Premium Level: RETAIL (A) NOT EDGE Pricing Level: ECO-ECONOMY

Original Quote Date: 04 - 20 - 2000 Reference Date: 04 - 20 - 2000
 Original Effective Date: - - -
 Agent Customer Number: Agent Sub Code:

Agent Name: RETAIL TEST - NO OUTPUT

Market Indicator:	A	Reporting Office:	948
Service Indicator:	A	Service Office:	948
Company Code:	PHOENIX INSURANCE COMPANY	Branch Code:	207

Refresh < Quote Pol/Dtl > Resume Flow Rate Save/Close

Internet zone

Start Paula M Zanelli CDE Microsoft Word Microsoft Office S ekrach - Instant M 11:36 AM

FIG. 18B

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

Travelers Property Casualty
A member of Travelers

Policy Detail

Producer: 0A7890 Customer: PAULA APRILUPGRADE
 RETAIL TEST - NO OUTPUT Rating State: CT
 Office Code: 948 Policy #/Type: AUTO 101 IFS Rec Price: MVR: CLUE

Named Insured and Mailing Address

First Name: PAULA
 Last Name: APRILUPGRADE
 Street: 1 TOWER SQ
 City: GLASTONBURY
 County: HARTFORD
 State: CONNECTICUT Zip/Postal: 06033
 Social Security #: [] [] []

☐ Residence Address (if different from Mailing Address)
☐ Previous Address (within last 6 months)
☒ IFS Report has already been obtained

Refresh < Determ Eligibility > Resume Flow Rate Save/Close

Start Paula M Zanetti Microsoft Word Microsoft Office S CDE Microsoft

FIG. 19A

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

Travelers Property Casualty
A member of Travelers

Previous Address (within last 6 months)

☒ IFS Report has already been obtained

IFS Source: TRANSUNION IFS: ELIGIBLE
 Reason Code: []
 []
 []
 []
 IFS Recommended Price

Policy Credits/Surcharges

☐ Account Credit

Companion Policy Numbers
 Auto Policy Numbers: [] []

Refresh < Determ Eligibility > Resume Flow Rate Save/Close

Start Paula M Zanetti Microsoft Word Microsoft Office S CDE Microsoft

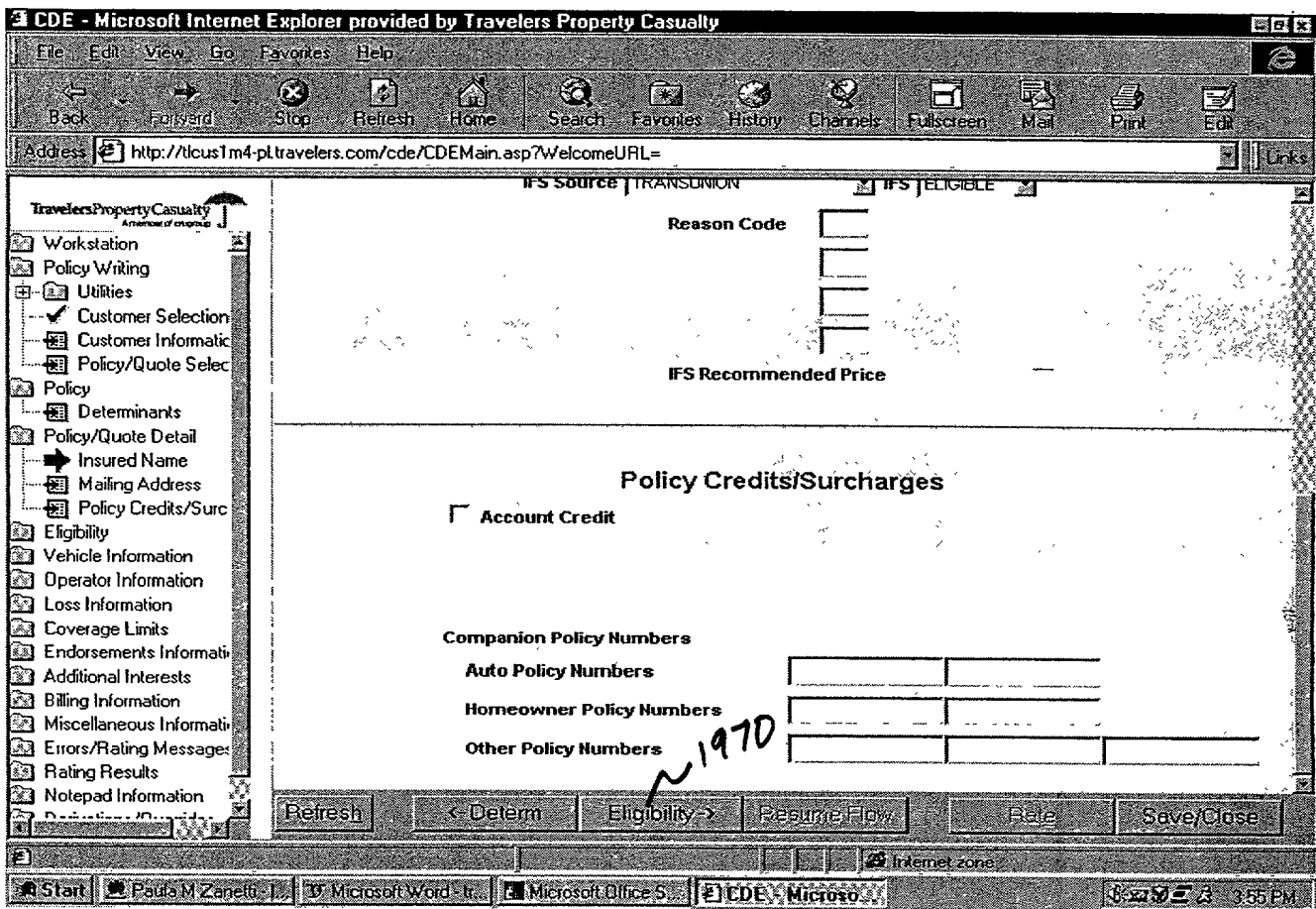


FIG. 19C

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

TravelersPropertyCasualty

Workstation
Policy Writing
Utilities
Customer Selection
Customer Informatic
Policy/Quote Select
Policy
Determinants
Policy/Quote Detail
Insured Name
Mailing Address
Policy Credits/Surc
Eligibility
Current Carrier (Prio
Underwriting Inform
Vehicle Information
Operator Information
Loss Information
Coverage Limits
Endorsements Informati
Additional Interests
Billing Information
Miscellaneous Informati
Errors/Rating Message

Policy Eligibility

Producer: 0A7890 Customer: PAULA APRILUPGRADE
RETAIL TEST - NO OUTPUT Rating State: CT IFS: ELIGIBLE MVR: CLUE
Office Code: 948 Policy#: Type: AUTO 101 IFS Rec Price:

Prior Insurance Information

Current Carrier

Number of Years Applicant Known by Agent

Prior Carrier is Non-Standard

Policy has been Cancelled, Declined, or Non-Renewed

Eligibility Information

Eligibility Questions:

ARE ANY OF YOUR VEHICLES USED FOR BUSINESS OR FARMING?

DO ANY OF YOUR VEHICLES HAVE EXISTING/UNREPAIRED DAMAGE?

DOES ANY OPERATOR IN YOUR HOUSEHOLD SUFFER FROM PHYSICAL OR MEDICAL IMPAIRMENT?

HAS APPLICANT BEEN UNINSURED FOR GREATER THAN 30 DAYS?

HAVE YOU OR ANYONE IN YOUR HOUSEHOLD BEEN CONVICTED OF A FELONY OR A MISDEMEANOR IN THE PAST 3 YEARS?

ARE ANY VEHICLES NOT REGISTERED TO YOU OR YOUR SPOUSE?

HAS ANY DRIVER IN THE HOUSEHOLD HAD THEIR LICENSE SUSPENDED OR REVOKED IN THE LAST 5 YEARS?

HAVE YOU OR YOUR SPOUSE FILED BANKRUPTCY IN THE PAST 5 YEARS?

Refresh < Pol/Dtl Vehicles > Resume Flow Rate Save/Close

Done Internet zone

Start Paula M Zanetti Microsoft Word Microsoft Office S CDE Microsoft

3:55 PM

FIG. 20A

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

TravelersPropertyCasualty

Workstation
Policy Writing
Utilities
Customer Selection
Customer Informatic
Policy/Quote Select
Policy
Determinants
Policy/Quote Detail
Insured Name
Mailing Address
Policy Credits/Surc
Eligibility
Current Carrier (Prio
Underwriting Inform
Vehicle Information
Operator Information
Loss Information
Coverage Limits
Endorsements Informati
Additional Interests
Billing Information
Miscellaneous Informati
Errors/Rating Message

Prior Carrier is Non-Standard

Policy has been Cancelled, Declined, or Non-Renewed

Eligibility Information

Eligibility Questions:

ARE ANY OF YOUR VEHICLES USED FOR BUSINESS OR FARMING?

DO ANY OF YOUR VEHICLES HAVE EXISTING/UNREPAIRED DAMAGE?

DOES ANY OPERATOR IN YOUR HOUSEHOLD SUFFER FROM PHYSICAL OR MEDICAL IMPAIRMENT?

HAS APPLICANT BEEN UNINSURED FOR GREATER THAN 30 DAYS?

HAVE YOU OR ANYONE IN YOUR HOUSEHOLD BEEN CONVICTED OF A FELONY OR A MISDEMEANOR IN THE PAST 3 YEARS?

ARE ANY VEHICLES NOT REGISTERED TO YOU OR YOUR SPOUSE?

HAS ANY DRIVER IN THE HOUSEHOLD HAD THEIR LICENSE SUSPENDED OR REVOKED IN THE LAST 5 YEARS?

HAVE YOU OR YOUR SPOUSE FILED BANKRUPTCY IN THE PAST 5 YEARS?

Refresh < Pol/Dtl Vehicles > Resume Flow Rate Save/Close

Done Internet zone

Start Paula M Zanetti Microsoft Word Microsoft Office S CDE Microsoft

3:55 PM

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://tclus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

Vehicle - Determinants

Producer: 0A7890 Customer: PAULA APRILUPGRADE
 RETAIL TEST - NO OUTPUT Rating State: CT IFS: ELIGIBLE MYR: CLUE
 Office Code: 948 Policy#: Type: AUTO 101 IFS Rec Price:

Year	Make	Model	VIN	Annual Miles	Miles One Way	Days/W
1996	JEEP	CHEROKEE CD	1j4168s1U75818	11000		

Vehicle #

Year Vehicle Make VIN

Continue Cancel

Refresh < Eligibility Operator > Resume Flow Rate Save/Close

Start Paula M Zanetti: J Microsoft Word: tr Microsoft Office S... CDE Microsoft

Internet zone 3:57 PM

FIG. 21

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

Vehicle - Subject

Producer: 0A7890 Customer: PAULA APRILUPGRADE

RETAIL TEST - NO OUTPUT Rating State: CT IFS: ELIGIBLE MVR: CLUE

Office Code: 948 Policy#: Type: AUTO-101 IFS Rec Price:

Year	Make	Model	VIN	Annual Miles	Miles One Way	Days/W
1996	JEEP	CHEROKE CO	1j4f68s1t175818	11000		

1996 JEEP CHEROKE CO 4 DR UTIL
1j4f68s1t175818

Vehicle Information

MAKE: JEEP MODEL: CHEROKE CO

VEH YEAR: 1996 *VIN: 1j4f68s1t175818

*ANTI-LOCK BRAKE: YES PASSIVE: ANY RESTRAINTS: DBR

Refresh < Eligibility Operator > Resume Flow Rate Save/Close

Internet zone

Start Paula M Zanetti Microsoft Word Microsoft Office S CDE Microsoft 3:57 PM

FIG. 22A

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

Vehicle Information

*VEHICLE TYPE: P.U. SED, DLV/PANEL

VEHICLE USED TO COMMUTE: ☐ BUSINESS USE: ☐ BROKEN CRACKED GLASS: ☐

COST NEW: PURCHASE DATE: / /

*TERRITORY: 4242 RATING CITY: GLASTONBURY

RATING COUNTY: HARTFORD

RESTRAINT: *ANNUAL MILEAGE: 11000

SPECIAL VEHICLE USE: ☐ CUSTOMIZATION: ☐

COMBINED PRICE (AFFINITY):

*INDICATES FIELD IS REQUIRED.

GARAGING ADDRESS: Add New Modify Delete

Refresh < Eligibility Operator > Resume Flow Rate Save/Close

Internet zone

Start Paula M Zanetti Microsoft Word Microsoft Office S CDE Microsoft 3:58 PM

P. Zanetti
4/2000

FIG. 22B

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

Operator Information

Producer: DA7890 Customer: PAULA APRILUPGRADE
 RETAIL TEST - NO OUTPUT Rating State: CT IFS: ELIGIBLE MVR: CLUE
 Office Code: 948 Policy# / Type: AUTO 101 IFS Rec Price:

First Name	Last Name	Date Of Birth	License Number
paula	aprilupgrade	06/03/1966	57647658

Role Driver

Driver

* LAST NAME * FIRST NAME
 * DATE OF BIRTH DRIVER AGE
 * GENDER * MARITAL STATUS
 * LICENSE NUMBER * LICENSE STATE

Refresh < Vehicles Percent Use > Resume Flow Rate Save/Close

Start Paula M Zanetti - Inbox 30 Microsoft Word - train.doc 2 CDE - Microsoft Inte Microsoft Office Shortcuts 3:58 PM

FIG. 23A

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

Driver

* LAST NAME * FIRST NAME
 * DATE OF BIRTH DRIVER AGE
 * GENDER * MARITAL STATUS
 * LICENSE NUMBER * LICENSE STATE
 YEARS LICENSED < 4
☐ STUDENT OPERATOR
☐ DRIVER TRAINING ☐ DEFENSIVE DRIVER COURSE
 * RELATIONSHIP APPLICANT OCCUPATION
☐ OPER INSURED ELSEWHERE ☐ SPLIT RISK

* INDICATES FIELD IS REQUIRED.

Add Driver Modify Delete

Refresh < Vehicles Percent Use > Resume Flow Rate Save/Close

Start Paula M Zanetti - Inbox 30 Microsoft Word - train.doc 2 CDE - Microsoft Inte Microsoft Office Shortcuts 3:59 PM

FIG. 23B

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://ncus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

Travelers Property Casualty

Percentage Of Use

Producer: QA7890 Customer: PAULA APRILUPGRADE
 RETAIL TEST - NO OUTPUT Rating State: CT IFS-ELIGIBLE MVR: CLUE
 Office Code: 948 Policy#: Type: AUTO 101 IFS Rec Price:

Operator	License Number	1996 JEEP
paula aprilupgrade	57647658	CHEROKE CO 175318

100 ~ 2410

~ 2480

Refresh < Operator Acc/Viol > Resume Flow Rate Save/Close

Start Paula M Zanetti, Inbox Microsoft Word - train.doc CDE - Microsoft Inte Microsoft Office Shortcut 4:03 PM

FIG. 24

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: <http://lclm1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

Coverages

Producer: 0A7890 Customer: PAULA APRIL UPGRADE
 RETAIL TEST - NO OUTPUT Rating State: CT
 Office Code: 948 Policy#: Type: AUTO 101 IFS: ELIGIBLE MVR: CLUE

IFS Rec Price:

1996 JEEP CHEROKE CO

BODILY INJURY	100000/300000 CT - BODILY INJURY
PROPERTY DAMAGE	10000 CT - PROPERTY DAMAGE
BRB	
ABRB	
MEDICAL PAYMENT	500 CT - MEDICAL PAYMENTS
UM/UND MOT BODILY INJURY	100000/300000 CT - UM/UND BI SPLIT-CONVERSION
COMPREHENSIVE DED	200 COMP DED-WITH GLASS
COLLISION DED	200 COLL DED
TOWING	
ETE	
COMP - LOAN/LEASE GAP	N

☒ Same Liability Coverage For All Cars

1996 JEEP CHEROKE CO

BODILY INJURY 100000/300000 CT - BODILY INJURY

PROPERTY DAMAGE

Refresh < Acc/Viol Endorse > Resume Flow Rate Save/Close

Start Paula M Zanetti Inbox Microsoft Word - tram.doc CDE - Microsoft Inte Microsoft Office Shortcut 4:03 PM

FIG. 25A

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: <http://lclm1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

Coverages

100000/300000 CT - BODILY INJURY

PROPERTY DAMAGE 10000 CT - PROPERTY DAMAGE

BRB

ABRB

MEDICAL PAYMENT 500 CT - MEDICAL PAYMENTS

UM/UND MOT BODILY INJURY 100000/300000 CT - UM/UND BI SPLIT-CONVERSION

COMPREHENSIVE DED 200 COMP DED-WITH GLASS

COLLISION DED 200 COLL DED

TOWING

ETE

☐ COMP - LOAN/LEASE GAP

☐ COLL-LOAN/LEASE GAP

Modify

Refresh < Acc/Viol Endorse > Resume Flow Rate Save/Close

Start Paula M Zanetti Inbox Microsoft Word - tram.doc CDE - Microsoft Inte Microsoft Office Shortcut 4:04 PM

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://tclus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

Travelers Property Casualty
A member of the group

Billing

Producer: DA7890 Customer: PAULA APRIL UPGRADE
 RETAIL TEST - NO OUTPUT Rating State: CT IFS: ELIGIBLE MVR: CLUE
 Office Code: 948 Policy# / Type: AUTO 101 IFS Rec Pace:

Policy/Quote Detail
☒ Insured Name
☒ Mailing Address
☒ Policy Credits/Surc
Eligibility
☒ Current Carrier (Prio
☒ Underwriting Inform
Vehicle Information
☒ Vehicles
Operator Information
☒ Operator Informatio
☒ Percent of Use
☒ Accident/Violations
Loss Information
Coverage Limits
☒ Liability/Physical D.
Endorsements Informati
Additional Interests
Billing Information
☒ Billing
Miscellaneous Informati
Errors/Rating Messages
Rating Results
Notepad Information

Bill Plan INSTALLMENT - INSURED

Downpayment Amount 0 00

Sweep Indicator No

ABS Account Number

Agency Customer Number

Sub Producer Code

MM Special Producer Code

Refresh < Addl Int Misc > Resume Flow Rate Save/Close

Done Internet zone

Start Paula M Zanetti - Inbox Microsoft Word - train.doc CDE - Microsoft Inte Microsoft Office Shortcut 4:04 PM

Fig. 26

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

Rating Results

Producer: 0a7890 Customer: PAULA APRILUPGRADE
 RETAIL TEST - NO OUTPUT Rating State: CT IFS: ELIGIBLE MVR: CLUE
 Office Code: 948 Policy#/Type: AUTOMOBILE: 101 IFS Rec Price:

Quote Date 05/17/00 Policy Effective Date: 04/21/00
 Company: PHX Price : ECO

COVERAGE OPTION	LIMIT OR Deductible	96JEEP CHEROKE C
Split Limits (BI)	100/300	321.00
UM & UND Conversion	100/300	241.00
Property Damage	10,000	99.00
Comprehensive	200 FG	126.00
Collision	200 DED	312.00
Medical Payments	500	23.00
Per Vehicle Total(s):		1122.00
12-Mo. Total:		\$1122.00

Refresh < Misc > Resume Flow Rate Save/Close

Start Paula M Zanetti CDE - Microsoft Microsoft Word Microsoft Office S ekrach - Instant M 11:56 AM

FIG. 27A

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

Information to Close

Effective Date 04/21/2000 Policy Term 12 Total Premium 1122
 Bill Mailed 06/01 Payment Due On 06/21 Estimated Days Until Next Cycle 15

Payment Options	Current Cycle	Next Cycle
EFT BILLING		
Installment Amount	\$95.50 09 Installments	\$95.50 08 Installments
EFT Charge	2.00	
INSTALLMENT PLAN		
Minimum Downpayment	284.50 25.00% Required	377.96 33.33% Required
Installments	97.50 09 Installments	97.50 08 Installments
Installment Charge	4.00	

View IFS Information View Pricing Details Proceed to Issue

Refresh < Misc > Resume Flow Rate Save/Close

Start Paula M Zanetti CDE - Microsoft Microsoft Word Microsoft Office S ekrach - Instant M 11:56 AM

P. Zanetti
4/2000

FIG. 27B

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: <http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

TravelersPropertyCasualty
A member of Travelers

- Workstation
- Policy Writing
- Utilities
 - Customer Selection
 - Customer Information
 - Policy/Quote Selection
- Policy
 - Determinants

CDE Determinants - Initial Page

Producer: _____ Customer: PAULA APRILHOUPGRADE
 Office Code: _____ Rating State: CT Policy#/Type: _____ IFS: _____ MVR: CLUE
 IFS Rec Price: _____

Rating State: CONNECTICUT Agent Code: 0A7890
 Line of Business: HOMEOWNERS Effective Date: 04 21 2000
 Call Flow Type: RETAIL

Continue

Refresh < Quote Pol/DI > Resume Flow Rate Save/Close

Start Paula M Zanetti - Inbox Microsoft Word - train.doc CDE - Microsoft Internet Explorer Microsoft Office Shortcut Bar 5:07 PM

F16.28

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: <http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

TravelersPropertyCasualty
A member of Travelers

- Workstation
- Policy Writing
- Utilities
 - Customer Selection
 - Customer Information
 - Policy/Quote Selection
- Policy
 - Determinants

CDE Determinants - Transaction and Policy Type

Producer: _____ Customer: PAULA APRILHOUPGRADE
 Office Code: _____ Rating State: CT Policy#/Type: _____ IFS: _____ MVR: CLUE
 IFS Rec Price: _____

Rating State: CONNECTICUT Agent Code: 0A7890
 Line of Business: HOMEOWNERS Effective Date: 04/21/2000
 Call Flow Type: RETAIL

Transaction Type: NB ISSUE - GENERAL Policy Type: HOME SPECIAL (633)
 Policy Term: 12 HOME SPECIAL (633)
 HOME TENANT (634)
 HOME CONDO (636)

Continue

Refresh < Quote Pol/DI > Resume Flow Rate Save/Close

Start Paula M Zanetti - Inbox Microsoft Word - train.doc CDE - Microsoft Internet Explorer Microsoft Office Shortcut Bar 5:08 PM

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://tclus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

TravelersPropertyCasualty
A member of cnapgrou

Workstation
Policy Writing
Utilities
Customer Selection
Customer Information
Policy/Quote Selectio
Policy
Determinants

CDE Determinants - Premium Level

Producer: Customer: PAULA APRILHOUPGRADE
Rating State: CT
Office Code: Policy#: /Type: IFS: MVR: CLUE
IFS Rec Price:

Rating State: CONNECTICUT Agent Code: 0A7890
Line of Business: HOMEOWNERS Effective Date: 04/21/2000
Call Flow Type: RETAIL
Transaction Type: NB ISSUE - GENERAL Policy Type: HOME SPECIAL (633)
Policy Term: 12
Premium Level: RETAIL A-01

Continue

Refresh < Quote Pol Dtl > Resume Flow Rate Save/Close

Start Paula M Zanetti - Inbox Microsoft Word - train.doc CDE - Microsoft Int Microsoft Office Shortcuts 5:08 PM

FIG. 30

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://tclus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

TravelersPropertyCasualty
A member of cnapgrou

Workstation
Policy Writing
Utilities
Customer Selection
Customer Information
Policy/Quote Selectio
Policy
Determinants

CDE Determinants - Pricing Level

Producer: Customer: PAULA APRILHOUPGRADE
Rating State: CT
Office Code: Policy#: /Type: IFS: MVR: CLUE
IFS Rec Price:

Rating State: CONNECTICUT Agent Code: 0A7890
Line of Business: HOMEOWNERS Effective Date: 04/21/2000
Call Flow Type: RETAIL
Transaction Type: NB ISSUE - GENERAL Policy Type: HOME SPECIAL (633)
Policy Term: 12
Premium Level: RETAIL A-01 Pricing Level: NO TIER

Continue

Refresh < Quote Pol Dtl > Resume Flow Rate Save/Close

Start Paula M Zanetti - Inbox Microsoft Word - train.doc CDE - Microsoft Int Microsoft Office Shortcuts 5:09 PM

P. Zanetti
4/2000

FIG. 31

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

TravelersPropertyCasualty
America of tomorrow

- Workstation
- Policy Writing
- Utilities
 - Customer Selection
 - Customer Information
 - Policy/Quote Selection
- Policy
 - Determinants**
 - Policy/Quote Detail
 - Eligibility
 - Home Information
 - Replacement Cost Information
 - Coverage Limits
 - Loss Information
 - Endorsement Information
 - Additional Interests (Mortg)
 - Billing Information
 - Miscellaneous Information
 - Errors/Rating Messages
 - Rating Results
 - Notepad Information
 - Derivations/Overrides

CDE Determinants

Producer: Customer: PAULA APRILHOUPGRADE
 Office Code: Rating State: CT IFS: MVR: CLUE
 Policy#/Type: IFS Rec Price:

Rating State: CONNECTICUT Agent Code: 0A7890
 Line of Business: HOMEOWNERS Effective Date: 04/21/2000
 Call Flow Type: RETAIL
 Transaction Type: NB ISSUE - GENERAL Policy Type: HOME SPECIAL (633)
 Policy Term: 12
 Premium Level: RETAIL A-01 Pricing Level: NO TIER

Original Quote Date 04 - 20 - 2000 Reference Date 04 - 21 - 2000
 Original Effective Date 04 - 21 - 2000
 Agent Customer Number Agent Sub Code

Agent Name: RETAIL TEST - NO OUTPUT

Refresh < Quote Pol/Dtl > Resume Flow Rate Save/Close

Start Paula M Zanetti - Inbox Microsoft Word - train.doc CDE - Microsoft Inte Microsoft Office Shortcut 5:09 PM

FIG. 32A

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

TravelersPropertyCasualty
America of tomorrow

- Workstation
- Policy Writing
- Utilities
 - Customer Selection
 - Customer Information
 - Policy/Quote Selection
- Policy
 - Determinants**
 - Policy/Quote Detail
 - Eligibility
 - Home Information
 - Replacement Cost Information
 - Coverage Limits
 - Loss Information
 - Endorsement Information
 - Additional Interests (Mortg)
 - Billing Information
 - Miscellaneous Information
 - Errors/Rating Messages
 - Rating Results
 - Notepad Information
 - Derivations/Overrides

Rating State: CONNECTICUT Agent Code: 0A7890
 Line of Business: HOMEOWNERS Effective Date: 04/21/2000
 Call Flow Type: RETAIL
 Transaction Type: NB ISSUE - GENERAL Policy Type: HOME SPECIAL (633)
 Policy Term: 12
 Premium Level: RETAIL A-01 Pricing Level: NO TIER

Original Quote Date 04 - 20 - 2000 Reference Date 04 - 21 - 2000
 Original Effective Date 04 - 21 - 2000
 Agent Customer Number Agent Sub Code

Agent Name: RETAIL TEST - NO OUTPUT

Market Indicator: A	Reporting Office: 948
Service Indicator:	Service Office: 948
Company Code: NO WRITING COMPANY	Branch Code: 207

Refresh < Quote Pol/Dtl > Resume Flow Rate Save/Close

Start Paula M Zanetti - Inbox Microsoft Word - train.doc CDE - Microsoft Inte Microsoft Office Shortcut 5:10 PM

P. Zanetti
4/2000

FIG. 32B

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: <http://tclus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

TravelersPropertyCasualty
A member of our group

Policy Detail

Producer: 0A7890 Customer: PAULA APRILHOUGRADE
 RETAIL TEST - NO OUTPUT Rating State: CT IFS: ELIGIBLE MVR: CLUE
 Office Code: 948 Policy#/Type: HOME SPECIAL [633] IFS Rec Price:

Named Insured and Mailing Address

Name: PAULA APRILHOUGRADE
 Name Cont:
 Street: 1 TOWER SQ
 City: GLASTONBURY
 County: HARTFORD
 State: CONNECTICUT Zip/Postal: 06033
 Social Security #: 457 86 8758

☐ Residence Address (if different from Mailing Address)
☐ Previous Address (within last 6 months)
☒ IFS Report has already been obtained

Refresh < Determ Eligibility > Resume Flow Issue Save/Close

Start Paula M Zanetti Microsoft Word CDE Microsoft Microsoft Office S 5:13 PM

FIG. 33A

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: <http://tclus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

TravelersPropertyCasualty
A member of our group

Policy Detail

☐ Previous Address (within last 6 months)
☒ IFS Report has already been obtained

IFS Source: IFS

Reason Code: NO DESCRIPTION AVAILABLE

IFS Recommended Price
 Numeric Score:

Policy Credits/Surcharges

☐ Account Credit
☐ Association Credit
☐ Non-Smoking Household Credit
☐ Prime Time Credit

Refresh < Determ Eligibility > Resume Flow Issue Save/Close

Start Paula M Zanetti Microsoft Word CDE Microsoft Microsoft Office S 5:13 PM

P. Zanetti
4/2000

FIG. 33B

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://ncus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

Travelers Property Casualty

- Policy Writing
 - Utilities
 - Customer Selection
 - Customer Informatic
 - Policy/Quote Selec
 - Policy
 - Determinants
 - Policy/Quote Detail
 - Insured Name
 - Mailing Address
 - Policy Credits/Surc
 - Eligibility
 - Home Information
 - Replacement Cost Infor
 - Coverage Limits
 - Loss Information
 - Endorsement Information
 - Additional Interests (Mor
 - Billing Information
 - Miscellaneous Informati
 - Errors/Rating Messages
 - Rating Results
 - Notepad Information
 - Derivations/Overrides

Association Credit

☐ Non-Smoking Household Credit

☐ Prime Time Credit

☐ Neighborhood Home & Safety Program

☐ Deadbolt Credit

☐ Smoke Detector

☐ Sensa Dua Phone

☐ Fire Extinguisher

Doorman Guard Code

Burglar Alarm Code

Fire Alarm Code

Sprinkler Code

Companion Policy Numbers

Auto Policy Numbers

Homeowner Policy Numbers

Other Policy Numbers

Refresh < Determ Eligibility > Estimate Flow Issue Save/Close

Internet zone

Start Paula M Zanetti 37 Microsoft Word - It E1 CDE - Microso Microsoft Office S 5:15 PM

FIG. 33C

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels FullScreen Mail Print Edit

Address: http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

TravelersPropertyCasualty

Workstation
Policy Writing
Utilities
Customer Selection
Customer Information
Policy/Quote Selection
Policy
Determinants
Policy/Quote Detail
Insured Name
Mailing Address
Policy Credits/Surcharge
Eligibility
Current Carrier (Prior)
Underwriting Information
Home Information
Replacement Cost Information
Coverage Limits
Loss Information
Endorsement Information
Additional Interests (Miscellaneous)
Billing Information
Miscellaneous Information
Errors/Rating Messages

Policy Eligibility

Producer: 0A7890 Customer: PAULA APRILHOUPGRADE
RETAIL TEST - NO OUTPUT Rating State: CT
Office Code: 948 Policy#/Type: HOME SPECIAL (633) IFS: ELIGIBLE MVR: CLUE
IFS Rec Price:

Prior Insurance Information

Current Carrier: NONE OR UNKNOWN
Prior Carrier is Non-Standard: N
Policy has been Cancelled, Declined, or Non-Renewed: N

Eligibility Information

Eligibility Questions:

DO YOU HAVE AN UNFENCED POOL OR TRAMPOLINE? N
DO YOU HAVE MORE THAN THREE MORTGAGEES? N
DO YOU CURRENTLY OWN ANY OTHER HOMES THAT ARE NOT INSURED? N

Refresh < Pol Det Residence > Resume Flow Issue Save/Close

Start Paula M Zanetti Inbox Microsoft Word - trans.doc CDE - Microsoft Internet Explorer Microsoft Office Shortcut 5:17 PM

FIG. 34A

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels FullScreen Mail Print Edit

Address: http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

TravelersPropertyCasualty

Workstation
Policy Writing
Utilities
Customer Selection
Customer Information
Policy/Quote Selection
Policy
Determinants
Policy/Quote Detail
Insured Name
Mailing Address
Policy Credits/Surcharge
Eligibility
Current Carrier (Prior)
Underwriting Information
Home Information
Replacement Cost Information
Coverage Limits
Loss Information
Endorsement Information
Additional Interests (Miscellaneous)
Billing Information
Miscellaneous Information
Errors/Rating Messages

Eligibility Information

Eligibility Questions:

DO YOU HAVE AN UNFENCED POOL OR TRAMPOLINE? N
DO YOU HAVE MORE THAN THREE MORTGAGEES? N
DO YOU CURRENTLY OWN ANY OTHER HOMES THAT ARE NOT INSURED? N
DO YOU CONDUCT BUSINESS ON THE PREMISES (E.G., FARMING, DAYCARE, SALON, ETC)? N
IS THE RESIDENCE AN OWNER OCCUPIED 2 FAMILY DWLG BUILT BEFORE 1970, W/ CHILDREN UNDER AGE 6 IN THE OTHER UNIT? N
IS THE RESIDENCE UNDER CONSTRUCTION AND DOES THE DATE OF COMPLETION EXCEED 90 DAYS? N
HAS YOUR PROPERTY INSURANCE BEEN DECLINED, CANCELLED, OR NONRENEWED IN THE PAST 3 YEARS? N
IS THE RESIDENCE A MOBILE OR MANUFACTURED HOME? N
IS THE HOME VACANT OR FOR SALE? N
DO YOU CURRENTLY OWN AN ANIMAL THAT HAS EVER CAUSED INJURY? N

Refresh < Pol Det Residence > Resume Flow Issue Save/Close

Start Paula M Zanetti Inbox Microsoft Word - trans.doc CDE - Microsoft Internet Explorer Microsoft Office Shortcut 5:17 PM

FIG. 34B

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

TravelersPropertyCasualty
A member of Travelers

Workstation
Policy Writing
Utilities
Customer Selection
Customer Information
Policy/Quote Selection
Policy
Determinants
Policy/Quote Detail
Insured Name
Mailing Address
Policy Credits/Surcharge
Eligibility
Current Carrier (Prior)
Underwriting Information
Home Information
Residence Information
Replacement Cost Information
Coverage Limits
Loss Information
Endorsement Information
Additional Interests (Miscellaneous)
Billing Information
Miscellaneous Information

Residence Information

Producer: 0A7890 Customer: PAULA APRILHOUPGRADE
RETAIL TEST - NO OUTPUT Rating State: CT
Office Code: 948 Policy# / Type: HOME SPECIAL IFS Rec Price: IFS-ELIGIBLE MVR: CLUE

Residence Information

* CONSTRUCTION TYPE: BRICK STONE MASONRY
* YEAR BUILT: 1996
* OCCUPANCY: 1 FAMILY
* TERRITORY: 6
* FEET FROM HYDRANT: 800
* MILES FROM FIRE DEPARTMENT: 2
* PLACE CODE: 260
* PROTECTION CLASS: 4
* PROTECTION CLASS CODE: P CLASS = 04
* ALTERNATE HEAT TYPE: NONE
* APPROVED ROOF: ☒ STORM SHUTTER

RENOVATION DATES (MAND. 30 > YRS)
SEASONAL DWELLING
NO. OF RESIDENCE EMPLOYEES

Refresh < Eligibility RepCost > Resume Flow Issue Save/Close

Start Paula M Zanetti Microsoft Word CDE Microsoft Office S 5:18 PM

FIG. 35A

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

TravelersPropertyCasualty
A member of Travelers

Workstation
Policy Writing
Utilities
Customer Selection
Customer Information
Policy/Quote Selection
Policy
Determinants
Policy/Quote Detail
Insured Name
Mailing Address
Policy Credits/Surcharge
Eligibility
Current Carrier (Prior)
Underwriting Information
Home Information
Residence Information
Replacement Cost Information
Coverage Limits
Loss Information
Endorsement Information
Additional Interests (Miscellaneous)
Billing Information
Miscellaneous Information

SEASONAL DWELLING

* PROTECTION CLASS: 4
* PROTECTION CLASS CODE: P CLASS = 04
* ALTERNATE HEAT TYPE: NONE
* APPROVED ROOF: ☒ STORM SHUTTER
FEET FROM SEACAST
SEA WALL PROTECTION
FLOOD INSURANCE
ELEVATION (FT) ABOVE WATER
NATURAL BARRIER PROTECTION

* INDICATES FIELD IS REQUIRED.

RESIDENCE PREMISES ADDRESS

Street: 1 TOWER SQ
City: GLASTONBURY
State: CONNECTICUT Zip/Postal: 06033

Refresh < Eligibility RepCost > Resume Flow Issue Save/Close

Done Paula M Zanetti Microsoft Word CDE Microsoft Office S 5:20 PM

P. Zanetti
4/2000

FIG. 35B

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://lcs1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

TravelersProperty Casualty
America's most trusted name

Workstation
Policy Writing
Utilities
Customer Selection
Customer Informatic
Policy/Quote Selec
Policy
Determinants
Policy/Quote Detail
Insured Name
Mailing Address
Policy Credits/Surc
Eligibility
Current Carrier (Prio
Underwriting Inform
Home Information
Residence Informal
Replacement Cost Infor
Replacement Cost
Coverage Limits
Loss Information
Endorsement Informatio
Additional Interests (Mo
Billing Information

Replacement Cost

Producer: 0A7890 Customer: PAULA APRILHOUPGRADE
RETAIL TEST - NO OUTPUT Rating State: CT IFS: ELIGIBLE MVR:
Office Code: 948 Policy#/Type: HOME SPECIAL IFS Rec Price: CLUE:
[633]

Replacement Cost

MARKET VALUE	145000	* CONSTRUCTION QUALITY	B.5 - STANDARD(1981)
* CALCULATION METHOD	MANUAL SQ FOOT	REPLACEMENT COST AMT	145000

* INDICATES FIELD IS REQUIRED.

Refresh < Residence Loss > Resume Flow Issue Save/Close

Start Paula M Zanetti - I Microsoft Word - I EDE - Microso Microsoft Office S 5:20 PM

3600

FIG. 36

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

Coverages

Producer: 0A7890 Customer: PAULA APRILHOUPGRADE
 RETAIL TEST - NO OUTPUT Rating State: CT
 Office Code: 948 Policy#/Type: HOME SPECIAL IFS-ELIGIBLE MVR:
 [633] IFS Rec Price: CLUE:

DEDUCTIBLE 500 DEDUCTIBLE

WINDSTORM/
HURRICANE DED

SPECIAL THEFT
DEDUCTIBLE

A - DWELLING LIMIT 145000

B - OTHER
STRUCTURES

C - PERSONAL
PROPERTY

D - LOSS OF USE

E - LIABILITY 100000 PERSONAL LIAB - COV E

Refresh < Loss Endorse > Resume Flow Issue Save/Close

Start Paula M Zanetti Microsoft Word CDE Microsoft Microsoft Office S 5:21 PM

FCG. 37A

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

Coverages

Producer: 0A7890 Customer: PAULA APRILHOUPGRADE
 RETAIL TEST - NO OUTPUT Rating State: CT
 Office Code: 948 Policy#/Type: HOME SPECIAL IFS-ELIGIBLE MVR:
 [633] IFS Rec Price: CLUE:

DEDUCTIBLE 500 DEDUCTIBLE

WINDSTORM/
HURRICANE DED

SPECIAL THEFT
DEDUCTIBLE

A - DWELLING LIMIT 145000

B - OTHER
STRUCTURES

C - PERSONAL
PROPERTY

D - LOSS OF USE

E - LIABILITY 100000 PERSONAL LIAB - COV E

F - MEDICAL
PAYMENTS 1000 MEDICAL PAYMENTS TO OTHERS - COVERAGE F

Refresh < Loss Endorse > Resume Flow Issue Save/Close

Start Paula M Zanetti Microsoft Word CDE Microsoft Microsoft Office S 5:21 PM

P. Zanetti
4/2000

FS G. 37B

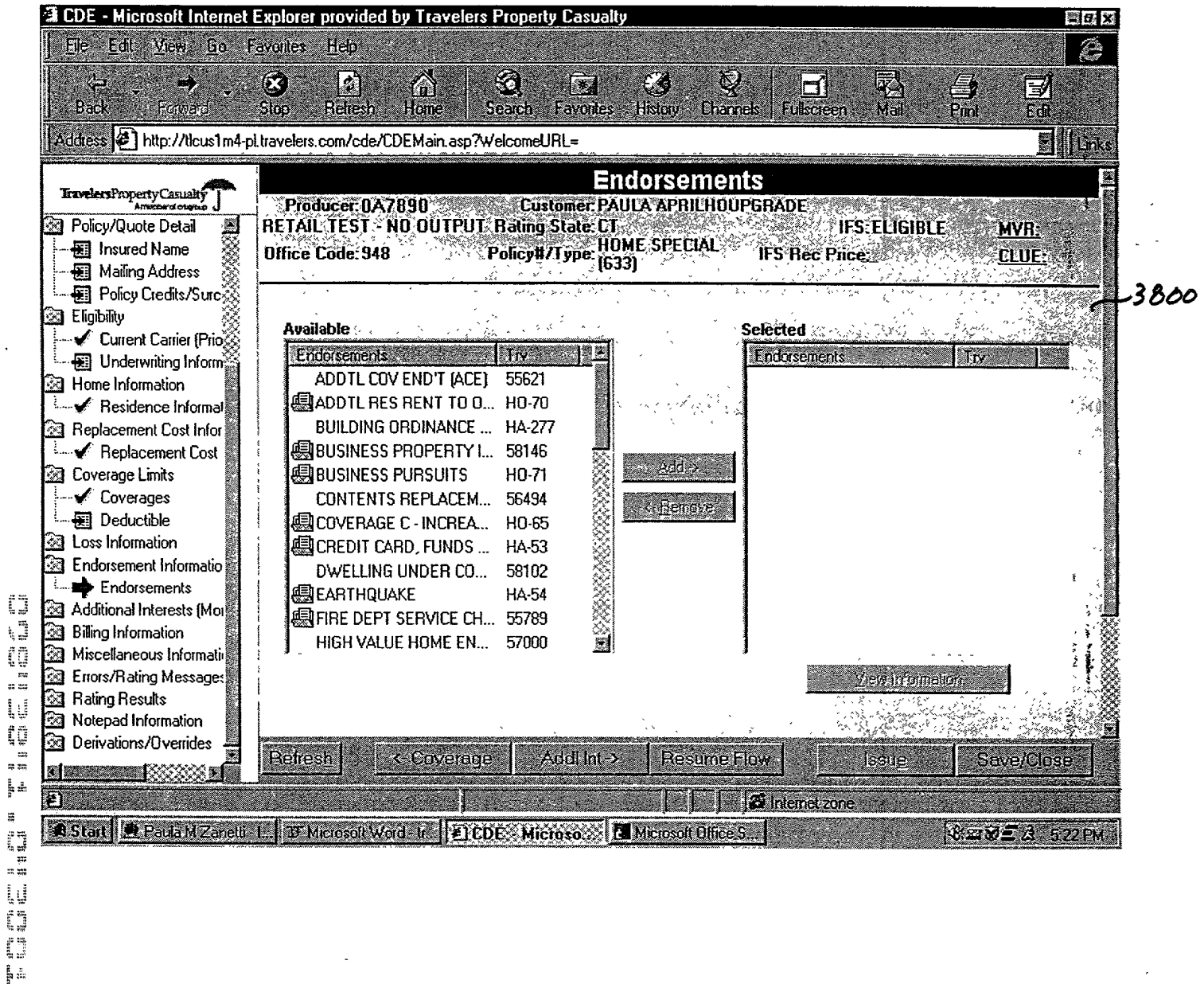


FIG. 38

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

TravelersPropertyCasualty
A member of Travelers Group

- Policy/Quote Detail
 - Insured Name
 - Mailing Address
 - Policy Credits/Surc
- Eligibility
 - Current Carrier (Prio
 - Underwriting Inform
- Home Information
 - Residence Informal
- Replacement Cost Infor
 - Replacement Cost
- Coverage Limits
 - Coverages
 - Deductible
- Loss Information
 - Endorsement Informatio
 - Endorsements
- Additional Interests (Mo
- Billing Information
 - Billing
- Miscellaneous Informati
- Errors/Rating Messages
- Rating Results
- Notepad Information

Billing

Producer: **0A7890**

RETAIL TEST - NO OUTPUT

Office Code: **948**

Customer: **PAULA APRILHOUPGRADE**

Rating State: **CT**

Policy#/Type: **HOME SPECIAL [633]**

IFS: **ELIGIBLE**

IFS Rec Price:

MVR: **CLUE**

Bill Plan

Downpayment Amount

Sweep Indicator

ABS Account Number

Billing Last Name & First Initial

Full Billing Name

Agency Customer Number

Sub Producer Code

MM Special Producer Code

INSTALLMENT-INSURED (NO DOWNPAYMENT)

0 00

No

APRILHOUPGRADE,P

Refresh
< Add/Int
Misc >
Resume Flow
Issue
Save/Close

Contains commands for working with the selected items

Start Paula M Zanetti - I Microsoft Word - h... CDE - Microso Microsoft Office S...

5:22 PM

FIG. 39

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

Rating Results

Producer: 087890 Customer: paula aprilhougrade
 RETAIL TEST - NO OUTPUT Rating State: CT
 Office Code: 948 Policy#/Type: HOME SPECIAL [633] IFS: ELIGIBLE MVB: CLUE

\$500 DEDUCTIBLE

COVERAGE	LIMIT	PREMIUM	DISCOUNTS APPLIED
Dwelling	\$ 145000	\$ 423	New Home -63
Other Structures	14500	INCL	Loss-Free Discount -16
Personal Property	72500	INCL	Deductible Discount -47
Loss of Use	29000	INCL	
Personal Liability	100000	INCL	
Medical Payments	1000	INCL	
HA-300 CT		INCL	

ANNUAL POLICY PREMIUM \$ 297.00

Refresh < Misc > Resume Flow Issue Save/Close

Internet zone

Start Paula M Zanetti CDE Microsoft Word Microsoft Office S ekiach Instant M 1:12 PM

FIG. 40A

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

Information to Close

Effective Date: 04/21/2000 Policy Term: 12 Total Premium: 297
 Bill Mailed: 05/01 Payment Due: 06/21 Estimated Days Until Next Cycle: 15
 Approximately On

Payment Options	Current Cycle	Next Cycle
EFT BILLING		
Installment Amount	\$26.75 09 Installments	\$26.75 08 Installments
EFT Charge	2.00	
INSTALLMENT PLAN		
Minimum Downpayment	78.25 25.00% Required	102.99 33.33% Required
Installments	28.75 09 Installments	28.75 08 Installments
Installment Charge		

View IFS Information View Pricing Details Proceed to Issue

Refresh < Misc > Resume Flow Issue Save/Close

Internet zone

Start Paula M Zanetti CDE Microsoft Word Microsoft Office S ekiach Instant M 1:13 PM

P. Zanetti
4/2000

12

FIG. 40B

Travelers Property Casualty
A member of the group

Workstation
Policy Writing

Utilities

Customer Selection

Customer Information

Policy/Quote Selection

Policy

Determinants

CDE Determinants - Initial Page

Producer:

Customer: TEST LARGEYACHT

Rating State: CT

Office Code:

Policy# / Type:

IFS:

IFS Rec Price:

MVR:

CLUE:

Rating State: CONNECTICUT

Agent Code: OHL545

Line of Business: BOAT

Effective Date: 04 11 2000

Call Flow Type: RETAIL

Continue

Refresh

< Quote

Pol Bill >

Resume Flow

Rate

Save/Close

Start

APPNNode Active

Internet - EXTRA

Kathleen Yucka In

Microsoft Word - Da

CDE - Microsoft

12:29 PM

FIG. 41

TravelersProperty Casualty
A member of the group

Workstation

Policy Writing

☐ Utilities

☒ Customer Selection

☐ Customer Information

☒ Policy/Quote Selection

☐ Policy

☒ Determinants

CDE Determinants - Transaction and Policy Type

Producer:Customer: TEST LARGEYACHT

Rating State: CT

Office Code:Policy#: /Type:

IFS:IFS Rec Price:

MVR:CLUE:

Rating State:CONNECTICUT

Line of Business:BOAT

Call Flow Type:RETAIL

Transaction Type:NB QUOTE - GENERAL

Policy Term:12

Agent Code:0HL545

Effective Date:04/11/2000

Policy Type:YACHT (640)

Continue

Refresh

< Quote

Pol Del >

Resume Flow

Page

Save/Close

Internet zone

Start

ARPANet: Active

Internet Explorer

Kathleen Yucka

Microsoft Word - D

Microsoft

12:29 PM

FIG. 42

CDE Determinants

TravelersProperty Casualty
A member of Travelers

Producer:

Customer: TEST LARGEYACHT

Rating State: CT

IFS:

MVR:

Office Code:

Policy#/Type:

IFS Rec Price:

CLUE:

- Workstation
- Policy Writing
- Utilities
- Customer Selection
- Customer Information
- Policy/Quote Selection
- Policy
- Determinants**
- Policy/Quote Detail
- Vessel Information
- Coverage Limits
- Endorsements Information
- Errors/Rating Messages
- Rating Results
- Notepad Information
- Print

Rating State: CONNECTICUT

Agent Code: 0HL546

Line of Business: BOAT

Effective Date: 04/11/2000

Call Flow Type: RETAIL

Transaction Type: NB QUOTE - GENERAL

Policy Type: YACHT (840)

Policy Term: 12

Premium Level: STANDARD (A)

Pricing Level: STANDARD

Original Quote Date: 04/10/2000

Reference Date: 04/10/2000

Original Effective Date: 04/11/2000

Agent Customer Number:

Agent Sub Code:

Agent Name: HINCKLEY INSURANCE GROUP

Market Indicator: A

Reporting Office: 126

Service Indicator:

Service Office: 558

Refresh

< Quote

Pol/Dtl >

Resume Flw

Print

Save/Close

ASat

KABPN Node Active

Microsoft EXPLORER

Kathleen Nickols

Microsoft Word

Microsoft

10/12/2000

FIG. 43

Address: http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=http://tlcus1m4-pl.portal.travelers.com/welcome.asp

Policy Detail

Travelers Property Casualty
Member of CNA

Producer: OHL545 Customer: TEST LARGEYACHT
HINCKLEY INSURANCE GROUP Rating State: CT IFS: MVR:
Office Code: 558 Policy#/Type: YACHT (840) IFS Rec Price: CLUE:

Named Insured and Mailing Address

First Name	TEST		
Last Name	LARGEYACHT		
Street	111 MAIN STREET		
City	WINDSOR LOCKS		
State	CONNECTICUT	Zip/Postal	06096
Social Security #	345	34	5435

Refresh < Determin Eligibility > Pastime Flow Issue Save/Close

Start APPN Node Active Tichost1-EXTRAID Kathleen Yucka-In Microsoft Word-Do EIDE Microsoft 2:34 PM

FIG. 44

File Edit View Go Favorites Help

Address http://tlcus1m4-pl.travelers.com/cde/CDMain.asp?WelcomeURL=http://tlcus1m4-pl.portal.travelers.com/welcome.asp

Travelers Property Casualty
An American Company

Policy Eligibility

Producer: OHL545 Customer: TEST LARGEYACHT
HINCKLEY INSURANCE GROUP Rating State: CT IFS: MVR:
Office Code: 558 Policy#/Type: YACHT (840) IFS Rec Price: CLUE:

Workstation
Policy Writing
Utilities
Customer Selection
Customer Information
Policy/Quote Selection
Policy
Determinants
Policy/Quote Detail
Insured Name
Companion Policies
Eligibility
Current Carrier (Prior Insurance)
Underwriting Information
Vessel Information
Operator Information
Loss Information
Coverage Limits
Endorsements Information
Additional Interests
Billing Information
Miscellaneous Information
Errors/Rating Messages
Rating Results
Notepad Information
Print

Prior Insurance Information

Current Carrier: ALLSTATE
Expiration Date: - -
Policy Premium:
Number of Years Applicant Known by Agent:
Policy has been Cancelled, Declined, or Non-Renewed: ☒ No ☐ Yes

Eligibility Information

Eligibility Questions:

Refresh < Pol Dtl Vessels > Resume Flow Rate Save/Close

Start K: APPN Node: Active T: host1: EXTRAIT K: Kathleen Yucka: In S: Microsoft Word: Do... E: CDE: Microsoft 12:35 PM

FIG. 45

Vessel

Producer: OHL545

Customer: TEST LARGEYACHT

HINCKLEY INSURANCE
GROUP

Rating State: CT

IFS:

MVR:

Office Code: 558

Policy#/Type: YACHT (840)

IFS Rec Price:

CLUE

Type: LARGE YACHT

Continue

Refresh

< Pol/Dtl

Coverage >

Resume Flow

Rate

Save/Close

Internet zone

Start | SAPRNode - Active | Microsoft EXTRA | Kathleen Yucka - In | Microsoft Word - Do | CDE - Microsoft | 12:01 PM

FIG. 46

Address <http://lucus1m4-pl.travelers.com/cde/CDEMMain.asp?WelcomeURL=http://lucus1m4-plportal.travelers.com/welcome.asp> Link

Travelers Property Casualty
An insured company

Workstation
Policy Writing
Utilities
Customer Selection
Customer Information
Policy/Quote Selection
Policy
Determinants
Policy/Quote Detail
Insured Name
Companion Policies
Eligibility
Current Carrier (Prior)
Underwriting Information
Vessel Information
Vessels
Operator Information
Loss Information
Coverage Limits
Endorsements Information
Additional Interests
Billing Information
Miscellaneous Information
Errors/Rating Messages
Rating Results
Notepad Information
Print

☒ VAPOR DETECTOR
☒ DEPTH SOUNDER
☐ GPS
☐ ELECTRONIC BURGLAR ALARM
☐ EPIRB
☐ MULTI-OWNER?

NUMBER OF CREW:
VESSEL NAME:
PRIOR VESSEL TYPE:
NUMBER OF YEARS OWNED:
WINTER MOORING MARINA / LOCATION:

☒ AUTOMATIC CO2
☒ RADAR
☐ SHIP TO SHORE RADIO
☐ LASER PLOT
☐ OUTBOARD MOTORS
☒ LICENSED CAPTAIN
☐ RATEABLE CALCULATION
☐ HURRICANE SAFE HARBOR PLAN

PRIOR VESSEL LENGTH:
SUMMER MOORING MARINA / LOCATION:

Refresh < Eligibility Operator > Resume Flow Rate Save/Close

Start APPN Node Active DOS 5.0 EXTRA Kathleen Yucka Microsoft Word 6.0 CDE Microsoft EMS 1237E

FIG. 47B

File Edit View Go Favorites Help

Address http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=http://tlcus1m4-plportal.travelers.com/welcome.asp

Travelers Property-Casualty
An American Company

Workstation
Policy Writing
☒ Utilities
☒ Customer Selection
☒ Customer Information
☒ Policy/Quote Selection
☒ Policy
☒ Determinants
☒ Policy/Quote Detail
☒ Insured Name
☒ Companion Policies
☒ Eligibility
☒ Current Carrier (Prior)
☒ Underwriting Information
☒ Vessel Information
☒ Vessels
☒ Operator Information
☒ Loss Information
☒ Coverage Limits
☒ Endorsements Information
☒ Additional Interests
☒ Billing Information
☒ Miscellaneous Information
☒ Errors/Rating Messages
☒ Rating Results
☒ Notepad Information
☒ Print

NUMBER OF YEARS OWNED

SUMMER MOORING MARINA / LOCATION

WINTER MOORING MARINA / LOCATION

*** INDICATES FIELD IS REQUIRED**

☒ **SUMMER MOORING ADDRESS**

Street

City

County

State Zip/Postal

☒ **WINTER MOORING ADDRESS**

Street

City

County

State Zip/Postal

Start APPN Node Active Microsoft EXPLA Kathleen Yuka Microsoft Word D E CDE Microsoft 12:37 PM

FIG. 47C

Vessel Operator

Producer: OHL545

Customer: TEST LARGEYACHT

HINCKLEY INSURANCE
GROUP

Rating State: CT

IFS:

MVR:

Office Code: 558

Policy#/Type: YACHT (840)

IFS Rec Price:

CLUE:

FIRST NAME	LAST NAME	LICENSE NUMBER
LARGEYACHT	TEST	SDJFSDLKFSKLJ

New

Modify

Delete

Refresh

< Vessels

Percent Use >

Resume Flow

Rate

Save/Close

Travelers Property Casualty

A member of CNA Group

Workstation

Policy Writing

Utilities

Customer Selection

Customer Information

Policy/Quote Selection

Policy

Determinants

Policy/Quote Detail

Insured Name

Companion Policies

Eligibility

Current Carrier (Prior)

Underwriting Information

Vessel Information

Vessels

Operator Information

Loss Information

Coverage Limits

Endorsements Information

Additional Interests

Billing Information

Miscellaneous Information

Errors/Rating Messages

Rating Results

Notepad Information

Print

Internet Zone

Start

APPN Node Active

Tchostl EXTRA

Kathleen Yucka

Microsoft Word - D

CDE Microsoft

09/12/01

FIG. 48A

File Edit View Go Favorites Help

Address <http://luc1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=http://luc1m4-plportal.travelers.com/welcome.asp>

TravelersProperty Casualty
Workstation
Policy Writing
Utilities
Customer Selection
Customer Information
Policy/Quote Selection
Policy
Determinants
Policy/Quote Detail
Insured Name
Companion Policies
Eligibility
Current Carrier (Prior)
Underwriting Information
Vessel Information
Vessels
Operator Information
Loss Information
Coverage Limits
Endorsements Information
Additional Interests
Billing Information
Miscellaneous Information
Errors/Rating Messages
Rating Results
Notepad Information
Print

Office Code: 558 Policy#/Type: YACHT (840) IFS Rec Price: CLUE:

FIRST NAME	LAST NAME	LICENSE NUMBER

LICENSED OPERATOR

FIRST NAME	LARGEYACHT	LAST NAME	TEST
DATE OF BIRTH	01 / 01 / 1956	LICENSE ST	CONNECTICUT
LICENSE NUMBER	SDJFSOLKFSKLJ	OCCUPATION	DOCTOR
BOATING EDUCATION	ADVANCED	YEARS OF BOATING EXPERIENCE	15

* INDICATES FIELD IS REQUIRED

Add Modify Delete

Refresh < Vessels Percent Use > Resume Flow Rate Save/Close

Internet zone

Start APPN Node Active Host EXIRAU Kathleen Yocka In Microsoft Word Do ETODE Microsoft 12:37 PM

FIG. 48B

File Edit View Go Favorites Help

Address: <http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=http://tlcus1m4-pl.portal.travelers.com/welcome.asp> Link

Percentage Of Use

Travelers Property Casualty
A member of the group

Workstation
Policy Writing
Utilities
✓ Customer Selection
Customer Information
✓ Policy/Quote Selection
Policy
✓ Determinants
Policy/Quote Detail
✓ Insured Name
Companion Policies
Eligibility
✓ Current Carrier (Prior)
Underwriting Information
Vessel Information
✓ Vessels
Operator Information
Operator Information
Percent of Use
Accident/Violations
Loss Information
Coverage Limits
Endorsements Information
Additional Interests
Billing Information
Miscellaneous Information
Errors/Rating Messages

Producer: OHL545
HINCKLEY INSURANCE GROUP
Office Code: 558

Customer: TEST LARGEYACHT
Rating State: CT
Policy#/Type: YACHT (840)
IFS Rec Price:

IFS:
MVR:
CLUE:

Operator	License Number	ABBAT MODEL
TEST LARGEYACHT	SDJFSDLKESKLJ	030 1980
		100

Refresh < Operator Acc/Viol > Resume Flow Rate Save/Close

Internetzone

Start APPN Node Active Trichost EXTRAL Kathleen Yucka Microsoft Word D EYCDL Microsoft 12:38 PM

FIG. 49

Accidents/Violations and Inexperience

Producer: 0HL545

Customer: TEST LARGEYACHT

**HINCKLEY INSURANCE
GROUP**

Rating State: CT

IFS:

MVR:

Office Code: 558

Policy#/Type: YACHT (840)

IFS Rec Price:

CLUE:

Seq #	Rel #	Driver	Accident Date	Conviction Date	Amount of Loss	Accident Type

Operator

Incident Type

Good To Us

1406

Delete

Refresh

← Percent Use

Loss - 2

Resume Flow

Rate

Save/Close

Internet zone

TravelersProperty Casualty
A member of the group

- Workstation
- Policy Writing
 - Utilities
 - Customer Selection
 - Customer Information
 - Policy/Quote Selection
- Policy
 - Determinants
 - Policy/Quote Detail
 - Insured Name
 - Companion Policies
- Eligibility
 - Current Carrier (Prior)
 - Underwriting Information
- Vessel Information
 - Vessels
- Operator Information
 - Operator Information
 - Percent of Use
 - Accident/Violations
- Loss Information
 - Losses**
- Coverage Limits
- Endorsements Information
- Additional Interests
- Billing Information
- Miscellaneous Information

Loss Information

Producer: OHL545 Customer: TEST LARGEYACHT
 HINCKLEY INSURANCE GROUP Rating State: CT IFS: MVR:
 Office Code: 558 Policy#/Type: YACHT (840) IFS Rec Price: CLUE:

Loss Date	Cause of Loss	Amount	CAT Number	Description

Loss Date: - - Amount: Catastrophe No.:

Cause of Loss:

Description:

☐ Waive Surcharge

Add To List

Modify

Delete

Refresh

< Acc/Viol

Coverage >

Resume Flow

Print

Save/Close

Internetzone

Start APPNNode Active Tichos11-EXT1PA1 Kathleen Yucka-1 Microsoft Word-D CDE Microsoft MS 12:38P

FIG. 51

Coverages

Producer: OHL545

Customer: TEST LARGEYACHT

HINCKLEY INSURANCE GROUP

Rating State: CT

IFS:

MVR:

Office Code: 558

Policy#/Type: YACHT (840)

IFS Rec Price:

CLUE:

- Travelers Property Casualty
Member of Travelers
- ☒ Workstation
 - ☒ Policy Writing
 - ☒ Utilities
 - ☒ Customer Selection
 - ☒ Customer Information
 - ☒ Policy/Quote Selection
 - ☒ Policy
 - ☒ Determinants
 - ☒ Policy/Quote Detail
 - ☒ Insured Name
 - ☒ Companion Policies
 - ☒ Eligibility
 - ☒ Current Carrier (Prior)
 - ☒ Underwriting Information
 - ☒ Vessel Information
 - ☒ Vessels
 - ☒ Operator Information
 - ☒ Operator Information
 - ☒ Percent of Use
 - ☒ Accident/Violations
 - ☒ Loss Information
 - ☒ Losses
 - ☒ Coverage Limits
 - ☒ Liability/Physical Damage
 - ☒ Endorsements Information
 - ☒ Additional Interests
 - ☒ Billing Information

Coverages	1980 ABBAT 030
PHYSICAL DAMAGE DED	0.0100 PHYSICAL DAMAGE
PHYSICAL DAMAGE	130000
OUTBOARD MOTORS	
PERSONAL PROPERTY DED	250 PERSONAL PROPERTY
PERSONAL PROPERTY	1000
TOWING	1000 COMMERCIAL TOWING
PROTECTION & INDEMNITY	100000 PROTECTION & INDEMNITY
MEDICAL PAYMENTS	2000
UNINSURED BOATER	100000 UNINSURED BOATER
USL&H	N

1980 ABBAT 030

PHYSICAL DAMAGE DED	0.0100 PHYSICAL DAMAGE
PHYSICAL DAMAGE	130000

Refresh < Loss Endorse > Resume FIB? Rate Save/Close

FIG. 52

Travelers Property Casualty

Workstation

Policy Writing

Utilities

Customer Selection

Customer Information

Policy/Quote Selection

Policy

Determinants

Policy/Quote Detail

Insured Name

Companion Policies

Eligibility

Current Carrier (Prior)

Underwriting Information

Vessel Information

Vessels

Operator Information

Operator Information

Percent of Use

Accident/Violations

Loss Information

Losses

Coverage Limits

Liability/Physical Damage

Endorsements Information

Endorsements

Additional Interests

Endorsements

Producer: 0HL545

HINCKLEY INSURANCE GROUP

Rating State: CT

Office Code: 558

Customer: TEST LARGE YACHT

Policy#/Type: YACHT (840)

IFS:

IFS Rec Price:

MVR:

CLUE:

Available

Endorsements	Inv
ACTUAL CASH VALUE	44140
ADDITIONAL INSURED	44116
AGREED VALUE COVER	44104
ANTIQUE AND CLASSIC	44110
BAREBOAT CHARTER A	44118
BAREBOAT CHARTER C	44106
BLANKET FISHING EQU	44135
CAPTAINED CHARTER	44107
DINGHY COVERAGE	44143
ELECTRONIC NAVIGATI	44134
EXCESS CATCH COVER	44109
GUARANTEED HINCKL	44133
HURRICANE ESCAPE P	44105

Add

Remove

Selected

Endorsements	Inv
CREW COVERAGE	44108

View Information

Refresh

Coverage

Add Int

Resume Flow

Date

Save/Close

Start

APPN Node Active

chest EXIBAL

Kathleen Yucka In

Microsoft Word Doc

ETCDE Microsoft

12:39 PM

FIG. 53

Rating Results

Producer: 0HL545

Customer: TEST LARGEYACHT

HINCKLEY INSURANCE
GROUP

Rating State: CT

IFS:

MVR:

Office Code: 558

Policy#/Type: YACHT (840)

IFS Rec Price:

CLUE:

Total Policy Premium: \$1360

Total Transaction Premium: \$0

STD Commission Rate: 20%

Override Commission: 0%

TYPE	YEAR	MANUFACTURER	MODEL	LENGTH FT
LG YACHT SPECIAL SUBJECT TYPE CODE	1980	ABBAT	MODEL	030

LG YACHT SPECIAL SUBJECT TYPE CODE 4080 ABBAT Information

Severity Description	Process Date	Process Time	Soc
THIS RISK QUALIFIES AND DOES NOT REQUIRE REFERRAL	04/10/2000	12:33:11 PM	CD

Description/Recommendation

THIS RISK QUALIFIES AND DOES NOT REQUIRE REFERRAL.

Close

Refresh

< Endorse

Print >

Resume Flow

Rate

Save/Close

Internet zone

Start APPN Node Active Tichost: EXIBAL: Kathleen Cucka-In Microsoft Word-Do: 160E: Microsoft: 12:33P

FIG. 55A

Address http://lhus1m4-pl.travelers.com/cde/CDEMmain.asp?WelcomeURL=http://lhus1m4-plportal.travelers.com/welcome.asp

TravelersPropertyCasualty
A member of Travelers

Billing

Producer: OHL545 Customer: TEST LARGEYACHT
HINCKLEY INSURANCE GROUP Rating State: CT
Office Code: 558 Policy#/Type: YACHT (840) IFS: MVR:
IFS Rec Price: CLUE:

Policy
✓ Determinants
Policy/Quote Detail
✓ Insured Name
Companion Policies
Eligibility
✓ Current Carrier (Prior)
Underwriting Information
Vessel Information
✓ Vessels
Operator Information
Operator Information
✓ Percent of Use
✓ Accident/Violations
Loss Information
✓ Losses
Coverage Limits
✓ Liability/Physical Damage
Endorsements Information
✓ Endorsements
Additional Interests
Billing Information
+ Billing
Miscellaneous Information
Errors/Rating Message
Rating Results
Rating Summary

Bill Plan: INSTALLMENT - INSURED
Downpayment Amount: 100 00
Sweep Indicator: No
ABS Account Number:
Agency Customer Number:
Sub Producer Code:
MM Special Producer Code:

Refresh < Add Int Misc > Resume Flow Rate Save/Close

Start APPN Node: Active Tichost: EXTRAIT Kathleen Yucka: In Microsoft Word: Do CDE: Microsoft 12:40 P

FIG. 54

TravelersProperty Casualty
A member of Citicorp

Workstation

Policy Writing

☒ Utilities

☒ Customer Selection

☒ Customer Information

☒ Policy/Quote Selection

Policy

☒ Determinants

Policy/Quote Detail

☒ Insured Name

☒ Companion Policies

Vessel Information

☒ Vessels

Coverage Limits

☒ Liability/Physical Dam

Endorsements Information

☒ Endorsements

Errors/Rating Messages

Rating Results

☒ Rating Summary

Notepad Information

Print

Rating Results

Producer: OHL545
HINCKLEY INSURANCE GROUP

Customer: TEST LARGEYACHT
Rating State: CT

Office Code: 558

Policy#/Type: YACHT (840)

IFS: IFS Rec Price:

MVR: CLUE:

Total Policy Premium: \$1360

Total Transaction Premium: \$0

STD Commission Rate: 20%

Override Commission: 0%

TYPE	YEAR	MANUFACTURED	MODEL	LENGTH FT
LG YACHT SPECIAL SUBJECT TYPE CODE	1980	ABBAT	MODEL	030

LG YACHT SPECIAL SUBJECT TYPE CODE 1980 ABBAT Information

COASTAL INDICATOR	I	NAVIGATIONAL TERRITORY	07	SUMMER MOORING STATE	CT
-------------------	---	------------------------	----	----------------------	----

Cov/Endorsement	Amt of Ins	Deductible	Standard	Override	Final Premium	Inclu
PHYSICAL DAMAGE	130000	0.0100	0.63		1270	
PROTECTION & INDEMNITY	100000		90	0	90	
MEDICAL PAYMENT	2000		0	0	0	
UNINSURED BOATER	100000		0	0	0	
COMMERCIAL TOWING	1000		0	0	0	
PERSONAL PROPERTY	1000	250	0	0	0	

Refresh < Endorse Print > Resume Flow Date Save/Close

FIG. 55B

Travelers Property Casualty
A member of Citicorp

Total Policy Premium: \$1360

Total Transaction Premium: \$0

STD Commission Rate: 20%

Override Commission: 0 %

- Workstation
- Policy Writing
- Utilities
- Customer Selection
- Customer Information
- Policy/Quote Selection
- Policy
- Determinants
- Policy/Quote Detail
- Insured Name
- Companion Policies
- Vessel Information
- Vessels
- Coverage Limits
- Liability/Physical Dam
- Endorsements Information
- Endorsements
- Errors/Rating Messages
- Rating Results
- Rating Summary
- Notepad Information
- Print

TYPE	YEAR	MANUFACTURER	MODEL	LENGTH FT
LG YACHT SPECIAL SUBJECT TYPE CODE	1980	ABBAT	MODEL	030

LG YACHT SPECIAL SUBJECT TYPE CODE 1980 ABBAT Information

COASTAL INDICATOR 1 NAVIGATIONAL TERRITORY 07 SUMMER MOORING STATE CT

Cov/Endorsement	Amt of Ins	Deductible	Standard	Override	Final Premium	Incl
PHYSICAL DAMAGE	130000	0.0100	0.63		1270	
PROTECTION & INDEMNITY	100000		90	0	90	
MEDICAL PAYMENT	2000		0	0	0	
UNINSURED BOATER	100000		0	0	0	
COMMERCIAL TOWING	1000		0	0	0	
PERSONAL PROPERTY	1000	250	0	0	0	

Overridable Fields

Override Reason:

Description:

View Credits/Surcharges

Proceed to Issue

Refresh

< Endorse

Print >

Resume Flow

Rate

Save/Close

Internet zone

Start APPN Node Active Tichost EXTRA Kathleen Yucka Microsoft Word D CDE Microsoft 12:34 PM

FIG. 55C

- Workstation
- Policy Writing
 - ☒ Utilities
 - ☒ Customer Selection
 - ☒ Customer Information
 - ☒ Policy/Quote Selection
- ☒ Policy
 - ☒ Determinants
 - ☒ Policy/Quote Detail
 - ☒ Insured Name
 - ☒ Companion Policies
- ☒ Vessel Information
 - ☒ Vessels
- ☒ Coverage Limits
 - ☒ Liability/Physical Dam
- ☒ Endorsements Information
 - ☒ Endorsements
- ☒ Errors/Rating Messages
- ☒ Rating Results
 - ☒ Rating Summary
- ☒ Notepad Information
- ☒ Print

Coverage

PHYSICAL DAMAGE

Type

Percent

AGE OF BOAT

55%

Total

55%

<http://lucus1m4-pl.travelers.com/cde/CDEBQuoteResults.asp>

Internet zone

MEDICAL PAYMENT	2000	0	0	0
UNINSURED BOATER	100000	0	0	0
COMMERCIAL TOWING	1000	0	0	0
PERSONAL PROPERTY	1000	250	0	0

Overridable Fields

Override Reason

Description

View Credits/Surcharges

Proceed to Issue

Refresh

< Endorse

Print >

Resume Flow

Rate

Save/Close

Internet zone

FIG. SSD

- Utilities
- Template Maintenance
- Transaction Log
- Customer
- Customer Information
- Quote/Policy Selection
- Basic Pol Info
- Policy Detail
- Policy Detail
- Vehicle Information
- Vehicles
- Operator Information
- Operator Information
- Percent of Use
- Accident/Mileage
- Coverage Limits
- Liability/Physical Damage
- Loss Information
- Rating Results
- Rating Summary
- Information To Close
- Errors/Rating Messages
- Eligibility Information
- Policy Participant
- Billing Information
- Miscellaneous Information
- Print
- Print Selection

4120

Print Selection

Customer: Atlas3
Policy Number:

Print Option ACORD APPLICATION

4130

Print Preview

FIG. 56A

